

# salon Reception duties

R M Q L N T A E V O G Z Y X S S X E G S U V N Q  
I X V C I X R J R G G X M T E E Y I G T A K D Q  
I G Z R X Z N A Q E Q R N Z A Q K V U T O W F E  
Y M O F K V G W N P R E V U X A C J U H L L H I  
J N P C V W G I V S M X U A J Q T W J A Q X J Y  
O O D O B I W O G T A G A R T I R K D Q S K A V  
L I X N C X R O A N Q C N V B J Y L R M T Y B I  
J T V F T B I E N O C H T D X L D V X C P S O N  
T A F I A U R N S D J M D I V J U H G G Y G G T  
S C K D L T N E L D U A E W O D L H Q E R L A C  
T I A E K B R Z I I G L M Q L N O P H V W T B A  
P N Z N I E I H A N C Q F J U L P T L N B A L T  
H U G T N X B Z T G L S X C H I S A Y V C P E N  
P M N I G K K X E W H K G K D T O R Y K Q Y N O  
X M I A U P I G D L B O L C N Z R O N M L U L C  
E O L L H F Z N T X F C S E N M W O B P E F T E  
S C I I A C L W C V Z C M P J U W V N M Q N X Y  
L L M T B T K L A I R T C N I L C U Z W D V T E  
K A S Y W I S A T H N X V V E T N L G E H V D M  
Y B K Q Q D Y O N I A H R G R U A S N J B M F O  
A R I C M S S Z O V L U D M X O P L T M J H P A  
K E A Y S Y Q P C Z Z E N K S E Y S I H F W P M  
I V Q U W D P O M E R E N W J L W D Z T M Y N G  
E C Q A A A Y U A U N H O S T V M J N H Y R Q M

verbal communication

transaction payment

confidentiality

contact details

appointments

Acknowledgde

eye contact

Hospitality

treatments

nodding

smiling

talking