

Name: _____ Date: _____

handling complaints

1. AYP ANTNTTEOTI _____
2. CLNTEI _____
3. EITNLS LRLCYFUEA _____
4. OFFER OYPGLOA _____
5. EB EPTILO _____
6. UTSGE _____
7. NPTMISLOCA _____
8. SKA TUESQJON _____
9. DO NTO LMSEI _____
10. CANOEDGWLEK EHT TGUES _____