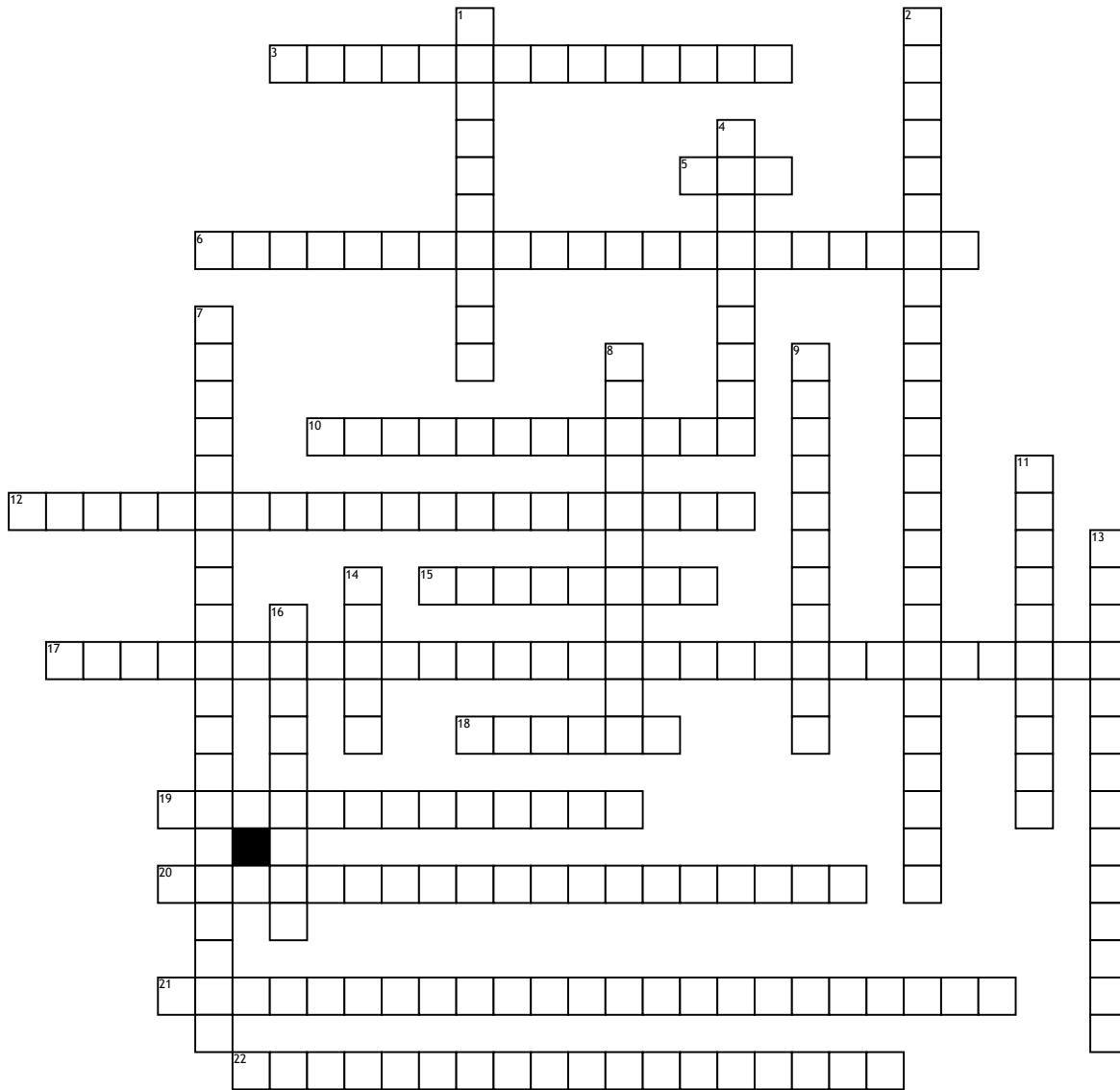


financial record keeping



Across

3. billing the patient for the difference between the amount billed and allowed amount

5. Insurance pays what % of the bill

6. What is EOB

10. During what visit do the medical assistant discuss fees, and financial arrangements

12. Discount or fee reduction physician opts to give other physicians, staff, family

15. write it once system

17. The amount adjusted from an account balance after the insurance determines what the allowed amount is calculated by

18. Monetary cost for services or supplies

19. This claim never entered the carrier's system because of incorrect information

20. Uncollectable debit because too much time has passed since the DOS determined by that state

21. When the insurance disallows payment for a service. What should the medical assistant do

22. Money owed to a business by customers in exchange for goods or services

Down

1. system of reporting financial results of a business

2. when too much money is paid on the account. We ___ the difference

4. The patient pays what percent of the bill

7. Patient has died and the claim is sent to the estate of the deceased

8. Tracking of an individual who has moved without leaving a forwarding address

9. When the insurance receives the claim process it but did not pay because of benefits or coverage issues

11. patient is protected by a court from collection attempts

13. statements that are sent out once a month on the same day each month

14. billing method where 25% of the patients get a bill a week

16. Running total of all patient account transactions each day