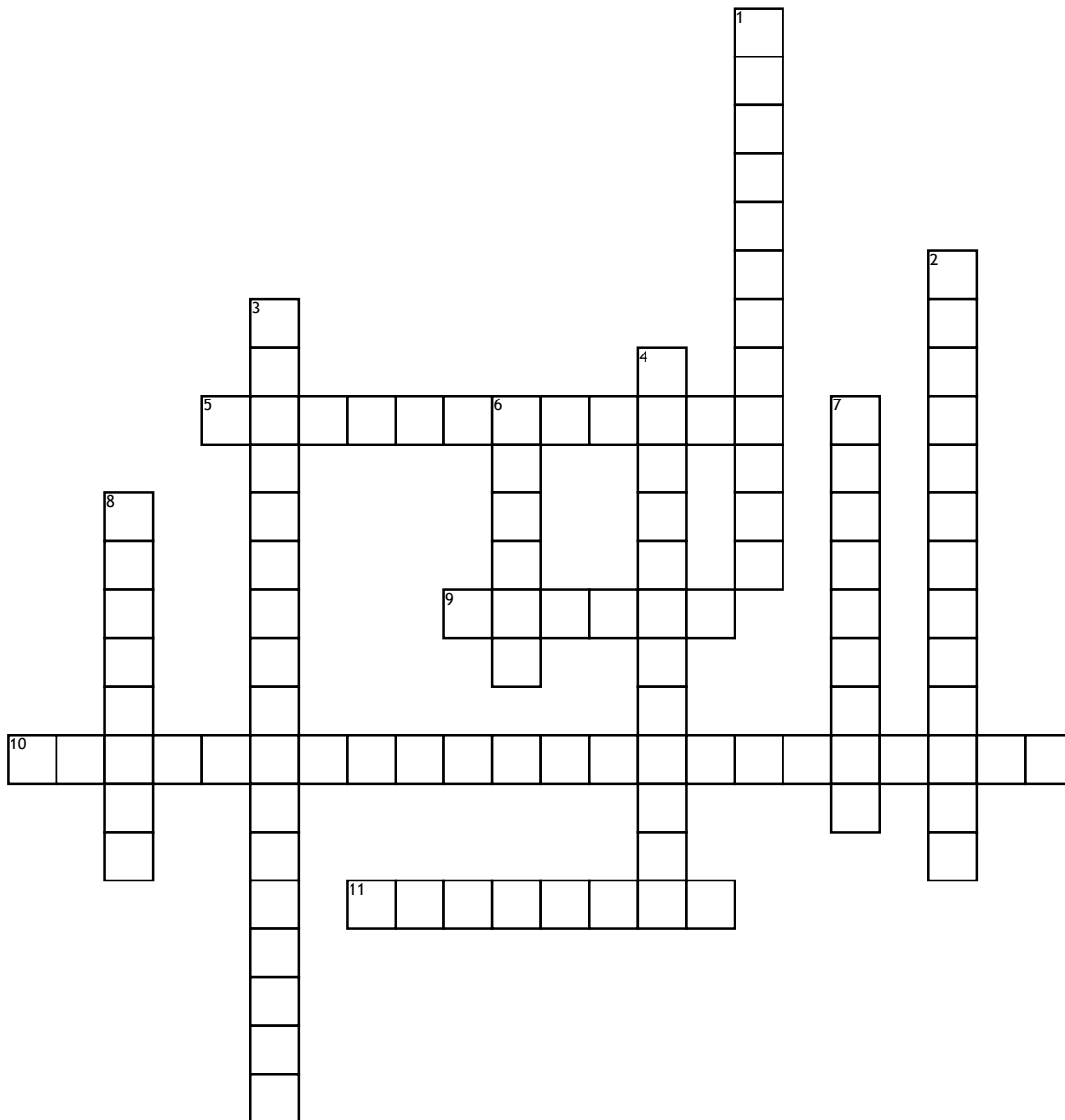


communication



Across

- 5. if you don't understand
- 9. Type of communication
- 10. When both sender and receiver understand the message in the same way
- 11. The person who hears the message

Down

- 1. repeating what someone else says using your own words
- 2. The process by which a sends a message to another person
- 3. poor communication skills lead to
- 4. match your words to your
- 6. The person who communicates a message
- 7. type of communication
- 8. saying exactly what you mean