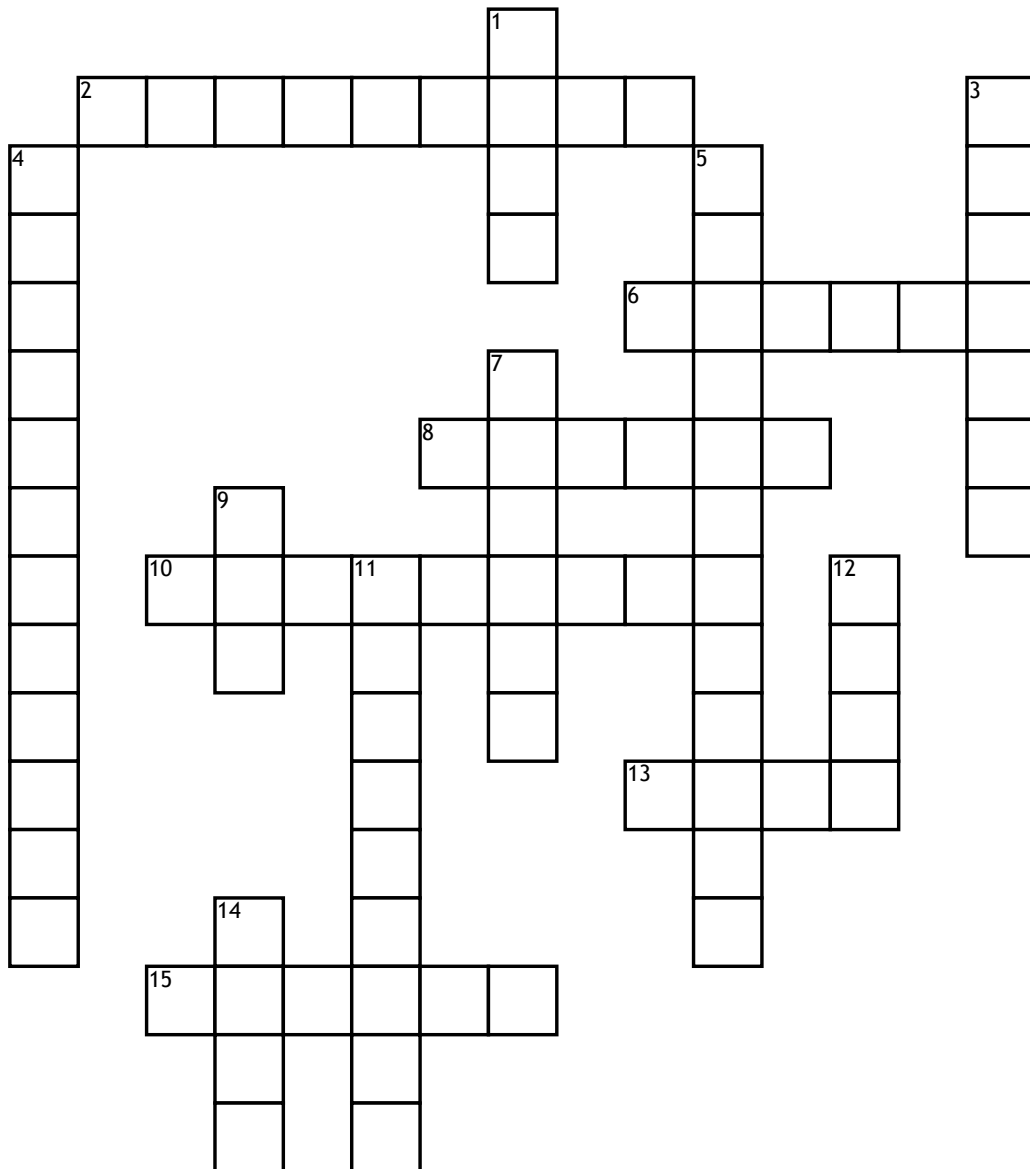


Food-Beverage-Lodging: Cross Word Puzzle



Across

2. What is the process of removing the sediments from the wine into a glass called ? - Chapter 5
6. a file holder for a guest folio's and other reserved materials which are kept behind the front desk are called what ? - Ch 6
8. What is a butler service alias ? Ch 4
10. What is a person who helps the guests with both hotel and non hotel related matters - Ch 6

13. Personification of English service ? Ch 4

15. What is the formality of dim sum service ? CH 4

Down

1. What is typically made from fermented grapes ? - Chapter 5
3. They are also known as bellmen or a bellhop
4. What is a plan in a hotel that all meals ex breakfast, lunch and dinner are included in the rate called ?

5. To the guest is is an invisible department which department is it ? Ch 6

7. Budweiser, Miller and Coors are all what ? - Chapter 5

9. What is the skill of cafeteria service ?

11. what is a combination of liqueurs and other soda', juices or ingredients called ? - Chapter 5

12. What is the skill of french service ?

14. What is alcohol stored at room temperature without ice called ? - Chapter 6