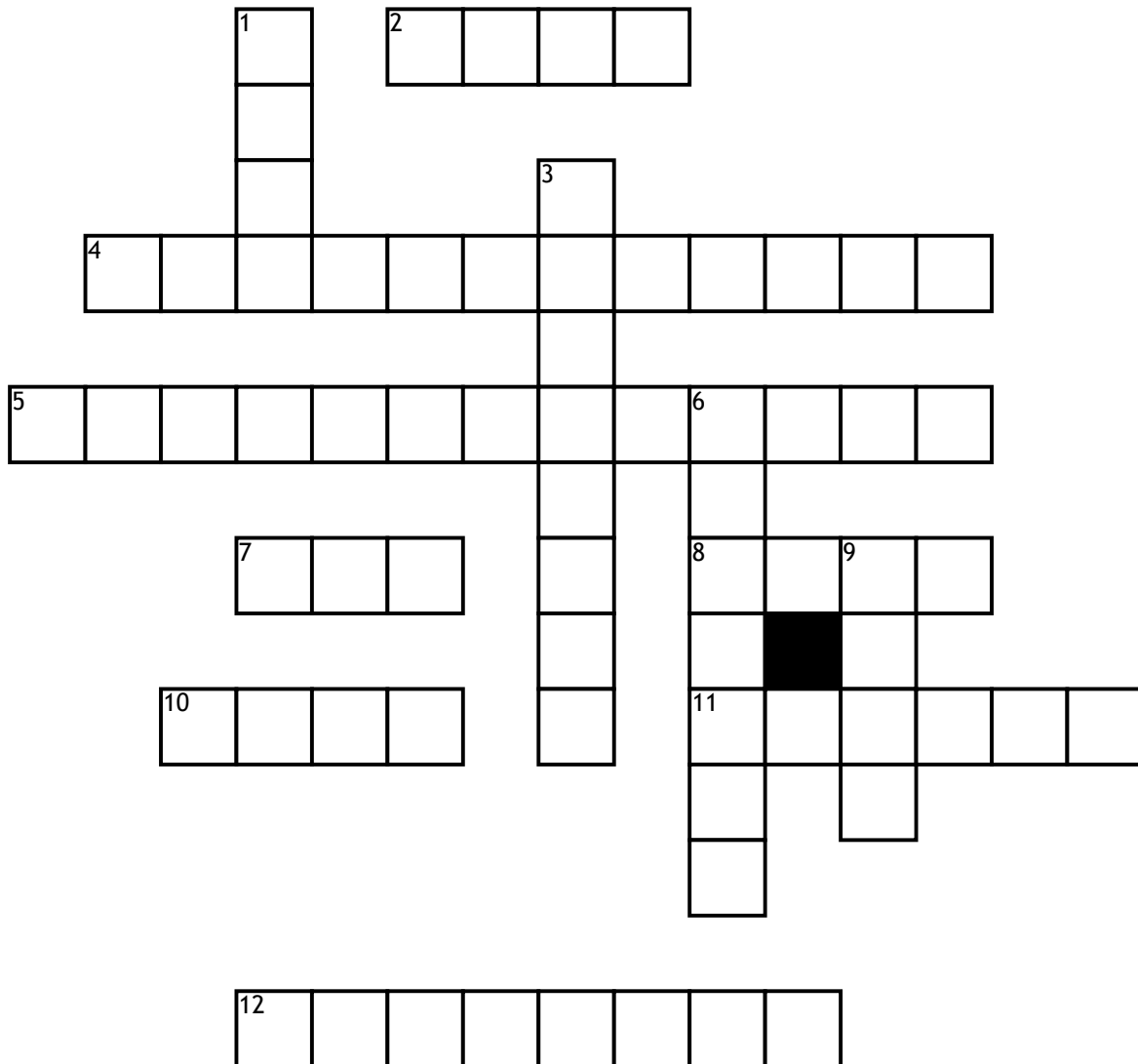


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Zero Hero



## Across

- 2. Year patient safety program implemented
- 4. Don't proceed in the face of uncertainty
- 5. Help employees with Zero Hero essentials & provide feedback
- 7. Tool used to qualify the source & validate the content

- 8. Tool used to assess the situation & make a recommendation
- 10. Year employee safety program implemented
- 11. Where to check to see the number of days since a serious safety event
- 12. Tool used to introduce yourself to others

## Down

- 1. Number of serious safety events we aim for
- 3. You are this when you wash your hands to prevent the spread of infection
- 6. System we use to track near misses & serious safety events
- 9. Tool used to request a change & voice a concern