

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# What's Your OSAT Like?

Q P G W Q O J S J T C E V I T A N R E T L A M L  
 W X Y O A O N U P K O W N E R S H I P C Z F O R  
 L T J U M B V H T Y M X E F T D M J L M J F N A  
 F Q D P J J H T E U P Y W J B L V S Q J U E D S  
 N G R M M S G V G D D D Y F H K S M A A D V W S  
 C E Z Z O D L R D M Y F H K O E N G F C I H D K  
 D B B D F O S H N O T W X Q N B G K L C A X A L  
 E C R X S Y D E A V I U C I N Y X A E Y X D F T  
 D H M E L V A I O Z L M S O I D R W D M V V H S  
 N E R P N O A F E I I U F V N I O E E I G L D K  
 E C B U S O T J S S B T P N F N M C S U W D B N  
 M K G J R K S M T P I O N Y I R E O K A L L X O  
 M P Z U Y D D A U D S P V I O D R C H Q A A S W  
 O O R A I E I C T X N B Y F G V U Z T R C U V L  
 C I G K Y P E V G F O Y N D B R S A R K G W A E  
 E N H Y Z O A N X I P I B R Y F A E R I R B C D  
 R T W V P S J Y P J S B C X D F F J I F Y X A G  
 R J X N X I H E M T E V E X D E T T K C M U R E  
 B P G T H T E L S N R I Y O R N U J T N O J E A  
 A Y A H I N C O M P I T E N C E Y A P I A O D B  
 U O Q C H K A C C E S S L I M I T S A I P B N L  
 Y E D F E A I Y Q F Q X O A N E R Y D C B D L E  
 Q A P D H R U Z F V W L B L Z W G R A K Z Q V G  
 E D R K C G T N E I L C P R O V I D E F Y N S R

Responsibility  
 Alternative  
 Informed  
 Clarify  
 Advice  
 OSAT

Access Limits  
 Recommended  
 Business  
 One RBC  
 Adapt  
 Care

Knowledgeable  
 Competence  
 Advisor  
 Connect  
 Fraud

Check Point  
 Ownership  
 Deposit  
 Resolve  
 Recap

Bank Jargin  
 Referral  
 Provide  
 Client  
 Value