

Name: _____ Date: _____ Period: _____

What Is Communication ?

C V V X D H X O J R K N F A Y V W K Y C A R N Z
O D W F Y L M V X E V G G G H N X N A F H X Y K
M L E E G A U G N A L Y D O B O A V T X I O Q P
M E L A O P F A L S C S I V F I B Q A R N H N T
U L T A Q R M G M S H D A R T T J A N C S W N N
N T Y C G F N R C H G G F N B A S T H O T H U S
I B D T E J C E E L N N A P S C D L G M A T Q N
C A H I T Q X C W W M I R O H I V H E M N Z O O
A R I V A L N E G G Y N Z Y D N F P S U T F Q I
T L Q E C Q P I S P T E H Q J U R L T N M Q N S
I S A L I K K V Y W J T R P Y M Z H U I E M T S
O S S I N R C E W T J S T W K M X G R C S V R E
N O L S U S W R V J M I Y W A O I U E A S B D R
G B X T M E E H J K M L W S X C J Y S T A S I P
E F P E M C F N F O P H O L J L V M U I G Q E X
N T A N O X F E D Z Q C O R L A Q U Z O E E M E
E M U I C G E G U E N O S U Y B L P U N S A P L
R I Z N S D I K A O R U N S P R I E X V D N A A
A E F G B Y S M N J P V T U M E S S E E R P T I
T M M A Y C D U T T P D E M R V X A P D Q P H C
I W C F T J M I K M C V K Z J I R K I F X Y Y A
O K E C N A R A E P P A T F U O A P G U N P M F
N I S P M L P R O B L E M S O L V I N G F H D K
P A S S I V E L I S T E N I N G P M L E Z R L P

COMMUNICATION GENERATION

VERBAL COMMUNICATION

FACIAL EXPRESSIONS

PASSIVE LISTENING

ACTIVE LISTENING

INSTANT MESSAGES

PROBLEM- SOLVING

BODY LANGUAGE

COMMUNICATION

COMMUNICATE

APPEARANCE

FEED BACK

LISTENING

GESTURES

RECEIVER

EMPATHY

SENDER