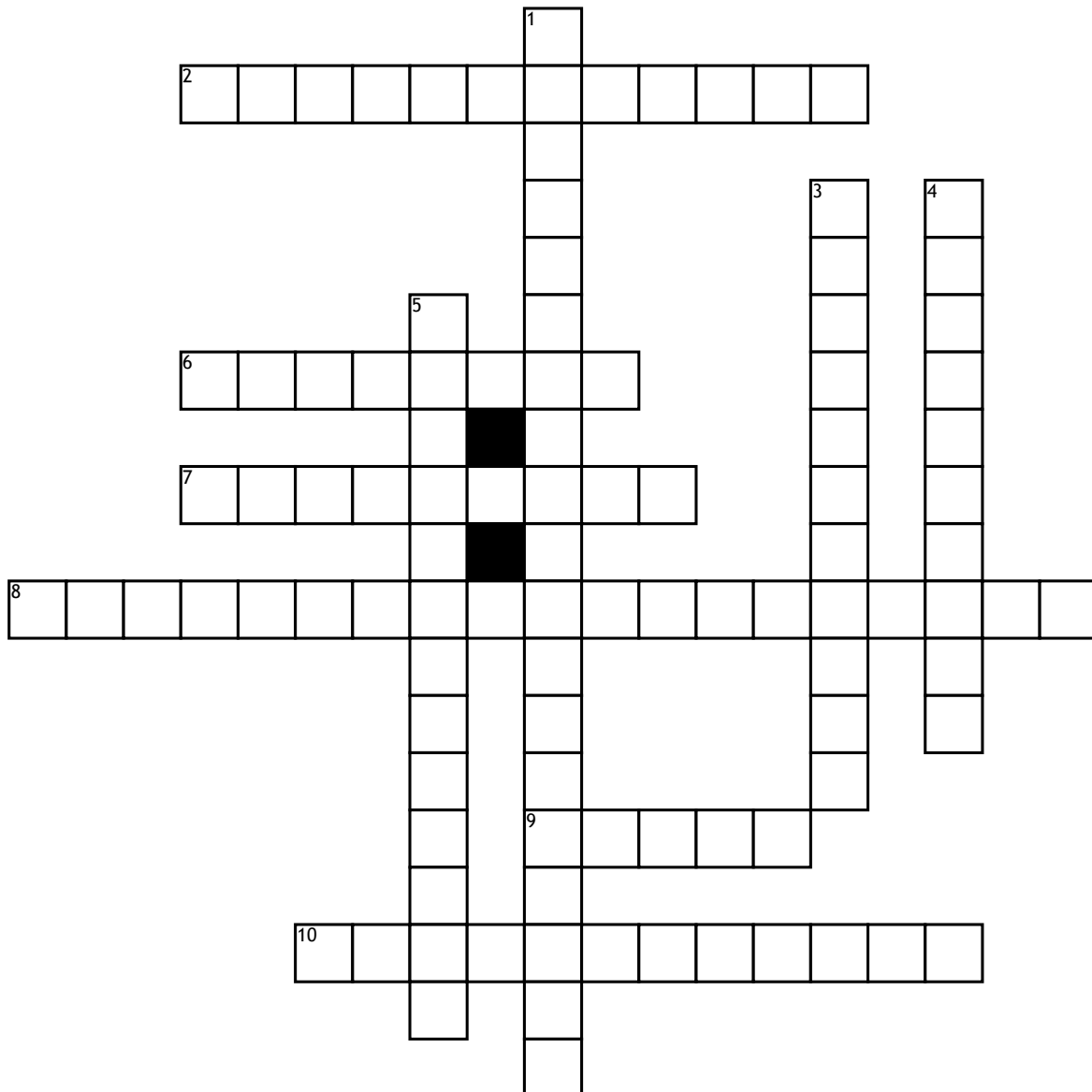


Ways to Enhance Communication in the Therapeutic Relationship



Across

2. Attention to _____ (two words) can unlock the meaning of the client's unspoken message facilitating understanding and clarity in the therapeutic relationship
6. A virtue that is incredibly helpful when struggling to communicate with a client
7. Use _____ language because it communicates clearly with minimal emotional content
8. A communication method in which the therapist tries to understand what the client says from the client's frame of reference (two words)
9. Be _____ of the barriers that prevent effective communication

10. A _____ approach is the best way to communicate information effectively

Down

1. A three-step method (speak, invite, and reflect) that promotes two-way communication (two words)
3. Listen and _____ what your client is saying and feeling so they feel understood
4. Establish and maintain _____ so your client knows what to expect
5. Everyone learns differently; cater to your client's _____ (two words) in order to improve your communication effectiveness