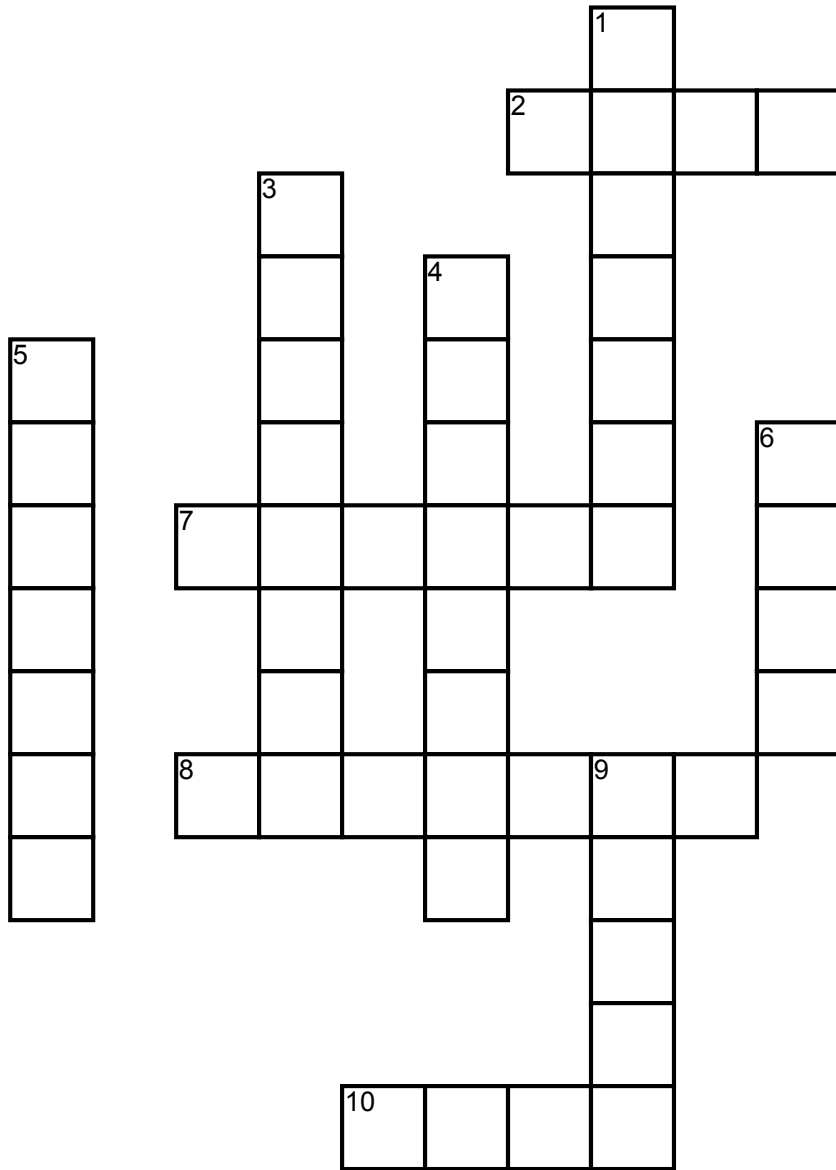


WMT NORTH TEAM



Across

- 2. One _____ Together
- 7. Who is the RFM for Region 2-10
- 8. Who is the RFM for Region 2-9
- 10. Who is the Walmart Division IT Manager

Down

- 1. Treat the customer with _____
- 3. Who is the Help Desk Director
- 4. What was the GO LIVE date for Walmart Help Desk
- 5. First name of the head of help desk
- 6. Backshift Senior CSR
- 9. Team Lead of Focus Team