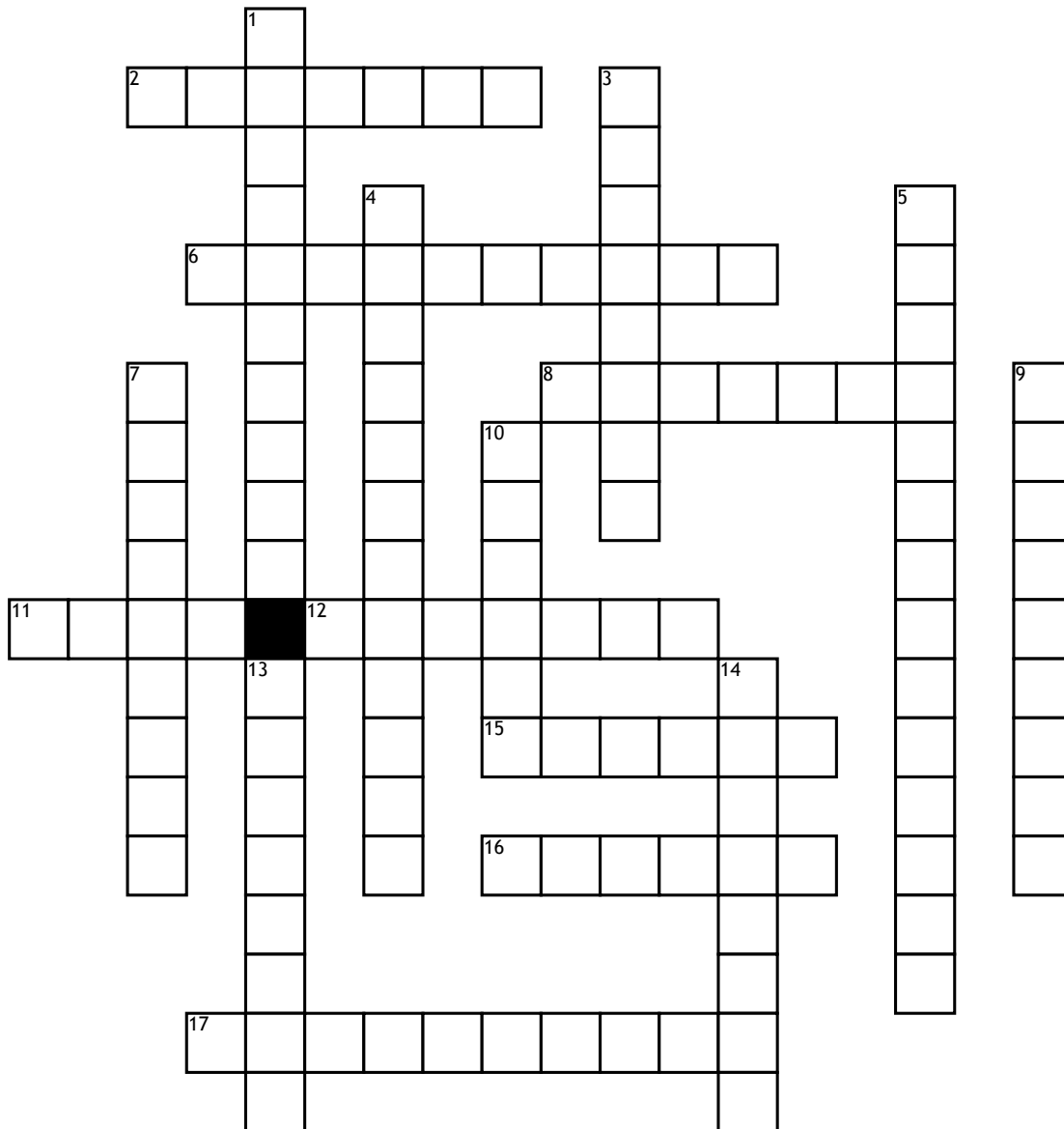


Name: _____

Date: _____

Period: _____

Understanding the Person



Across

- 2. characteristics of a group of people
- 6. any lost, absent, or impaired, physical or mental function
- 8. communication technique often used during sad times
- 11. something necessary or desired for maintaining life and mental well-being
- 12. the most important person in the facility

15. created the hierarchy of needs

16. communication that uses written or spoken words

17. the treatment and control of obesity

Down

1. you make sure than you understand the message

3. relates to spiritual beliefs, needs, and practices

4. restating the person's message in your own words

5. you ask the person something you need to know

7. communication that includes gestures, facial expressions, posture, body movements, touch, smell

9. uses sight, hearing, touch, and smell

10. a concept that considers the whole person

13. the first level on the hierarchy of needs

14. being unable to respond to stimuli