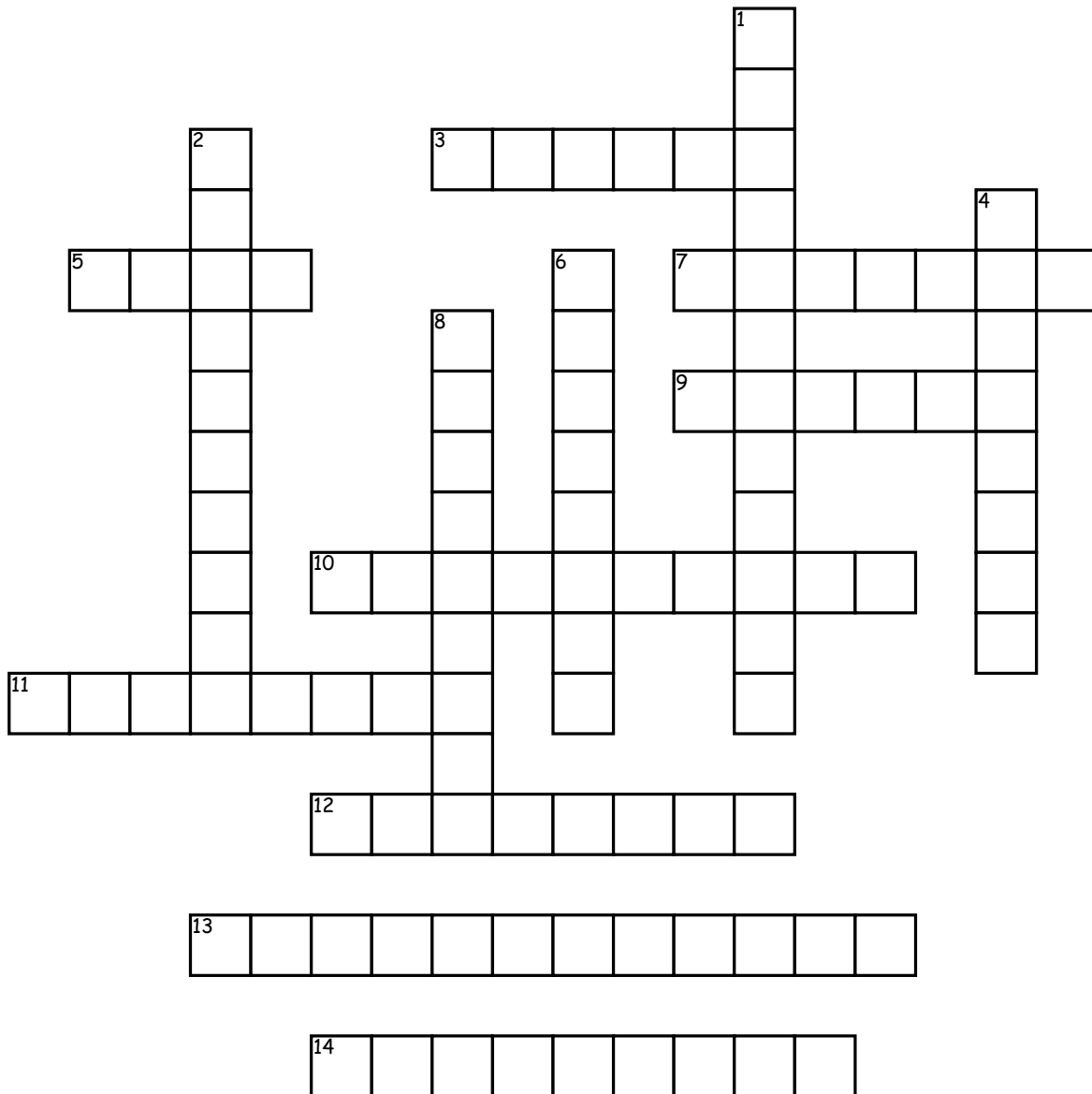


Trade Unions and ACAS



Across

- 3.** The measures a union can take to put pressure on management. 'Industrial -----'
- 5.** When employees choose to stick to exactly what is stated, no extra/goodwill. '----- to rule'
- 7.** Regular short meetings of a group of employees during working hours. '----- Circles'
- 9.** What do some trade unions choose to sign? 'No----- Deals'

- 10.** An organisation of employees that seek to protect and improve the interests of its members (5,5)
- 11.** What does TUC stand for? Trade Union -----
- 12.** The counterpart to TUC. 'Confederation of British -----'
- 13.** What does the C in ACAS stand for?
- 14.** What ACAS offers as a way of resolving disagreements without the use of court.

Down

- 1.** An important part of management that involves communicating with your staff
- 2.** The negotiation over pay and conditions for employees is commonly referred to as 'collective -----'
- 4.** Unity is -----
- 6.** What does EWC stand for? '----- Works Councils'
- 8.** What happened to the UK's finances in 2009?