

Name: _____

Date: _____

Therapeutic communication

R	I	A	C	T	I	V	E	L	I	S	T	E	N	I	N	G
E	K	Z	H	S	M	Q	Y	W	U	H	T	W	E	B	R	D
F	V	J	E	E	Q	L	F	R	D	R	E	S	P	E	C	T
L	C	L	C	L	G	K	I	M	M	E	D	I	A	C	Y	T
E	S	G	K	F	N	F	E	E	D	B	A	C	K	W	K	F
C	P	N	P	D	I	G	N	I	T	N	O	R	F	N	O	C
T	A	I	E	I	N	W	D	M	M	P	X	B	G	S	I	S
I	R	T	R	S	O	E	W	A	R	M	T	H	N	S	J	U
N	A	N	C	C	I	C	O	C	O	T	F	V	I	E	Z	X
G	P	I	E	L	T	N	Q	G	Z	K	A	F	R	N	G	Y
D	H	O	P	O	S	E	N	X	Q	I	P	T	U	E	N	H
S	R	P	T	S	E	L	B	G	K	L	A	Z	T	N	I	T
S	A	N	I	U	U	I	P	G	A	L	Y	H	C	I	K	A
W	S	I	O	R	Q	S	D	R	E	I	T	J	U	U	N	P
N	I	P	N	E	I	G	Q	J	V	M	Z	M	R	N	I	M
E	N	W	S	R	E	N	O	R	X	V	O	P	T	E	L	E
L	G	V	F	T	Y	R	O	Y	V	G	G	D	S	G	A	K

check perceptions
paraphrasing
questioning
reflecting
linking
empathy

active listening
confronting
structuring
immediacy
silence
warmth

self disclosure
pinpointing
genuineness
feedback
respect