

Name: _____

Date: _____

Therapeutic Communication

Z W T G Z V A L I S A B T M S H O K L Y U D S T
G S Y F N O Z J V V T Z H U F B X T O G M G G L
S N H M C I O E Z D F T M C W L Q K M Z N D E V
N O I T Q J T O C T U M X R B E Z O F I Z F N T
O I X T U P C A V N A N S V V A S B L R K M E H
I T Q D C U R F D R E K B L V U K E M Y E N R G
T A V N A E Z Q I I I L A D Z T E A R A S Y A I
S V T D Q I L Z B D L E I A W F L L H Q R P L V
E R W O Z Y I F P M X A T S G S D R M O C Z L I
U E W A I N K D E M B F V N G T A V Q T Y X E N
Q S W Y G Z Y X K R F Y I U K N G O C W U Y A G
D B B D D S A I E V T Z N O J M I T Z K T V D I
E O V C I G G N B B I V D Y G M L S T P O W S N
D G V V V E R B A L I Z I N G T H O U G H T S F
N N D P E K P M A A P S I C L A R I F Y I N G O
E I H S Z D I B R E E R A K X K Z G G N Q I A R
N R T T T W R D V C O G L M J T E K Q H Y X K M
E A H B H E P P V L A R K C V Q L T V Q Z Y N A
P H A V V N J Y P T V O I C I N G D O U B T H T
O S Q B X X I X C V R A W O G L S I V F Y Y W I
X V U V P T E Y O S L B L J K F X Y C J D E F O
N O I T A R O B A L L O C G N I T S E G G U S N
N L S S G N I L E E F G N I G D E L W O N K C A
Y T I L A E R G N I T N E S E R P O E M C D N F

Suggesting Collaboration
Sharing Observations
Giving Information
Using Silence
Clarifying
Exploring

Acknowledging Feelings
Verbalizing Feelings
Presenting Reality
Voicing Doubt
Reflecting

Open-ended Questions
Verbalizing Thoughts
General Leads
Summarizing
Validating