

The Service Charter

N E O S O S L A F Z A G R K W D C
K X U R O M F J B A M B V I V I F
E V A R U A V T X P U L M F R K V
E W C F G R A S H I Y F N A F U M
R M C Q R T E T S A J N Z M B M K
A M O Q K X Q B M S M E O I E T P
V A U K O D K L I E L X B L U D O
I T N O T G D W L R Q T H Y Y V O
N T T C H P O W E V Y R R W X X Y
G E A R O R U L A I Y A P E S X E
F R B Z Q O E J B C A M M P S H C
A S I O K M F B Q E P I W N J P G
N C L T Z I G V T C E L J Y J R T
S B I X T S T N B G O E S T H Y Y
R U T F M E J O D B U S I N E S S
B I Y N U S L M G F Y U O K R T Y
Q M L Z F C H A R T E R I A S Y E

Accountability
Promises
Charter
Smart

Raving fans
Business
Service
Smile

Extra mile
Matters
Family