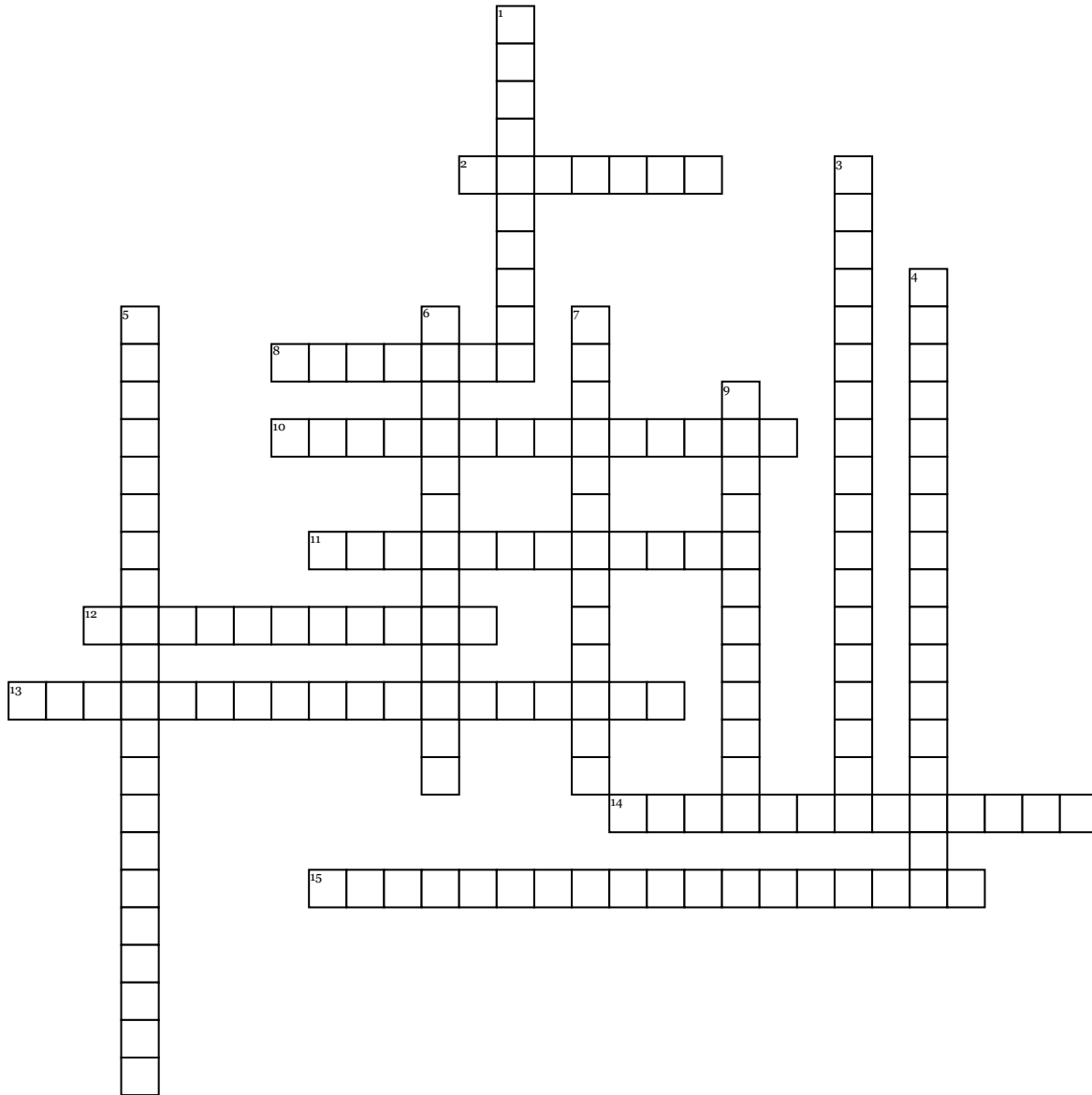


# The JumpStart Crossword



**Across**

- 2. One of the four stages in team development where group cohesion grows and each team member begins to adapt to their roles.
- 8. One of the four stages in team development where team norms are established
- 10. This is a written summary of the tasks and responsibilities that are expected for employees to perform in the workplace.
- 11. This is an analytical tool used by businesses in order to assess the internal strengths and weaknesses and the external opportunities and threats of its decisions.
- 12. If a worker moves from being a cashier to working the coffee machine, this is an example of \_\_\_\_\_.

- 13. This is the extent to which a competitor acquires similar amounts of resources.
  - 14. A way in which team members are taught how to do most or all of the duties on the job, matching the skills of their other team members.
  - 15. Getting people to work from outside the company is an example of \_\_\_\_\_.
- Down**
- 1. When team cohesion weakens and the comfort level decrease along with an increase in A-type conflict, this is an example of \_\_\_\_\_.
  - 3. When a poor performing employee decides to leave the job, this is an example of \_\_\_\_\_.
  - 4. An occupation composed of smaller, specific jobs in order to fulfill a larger task.

- 5. When a manager gives an employee a certain task to complete, the manager is using his or her \_\_\_\_\_.
- 6. When a manager has the ability to command his or her employees, they would have \_\_\_\_\_.
- 7. When a team member decides to go on his or her phone instead of performing their share of labor.
- 9. When more opportunities are provided for team members such as recreating better work schedules, is is said that team \_\_\_\_\_ is improved.