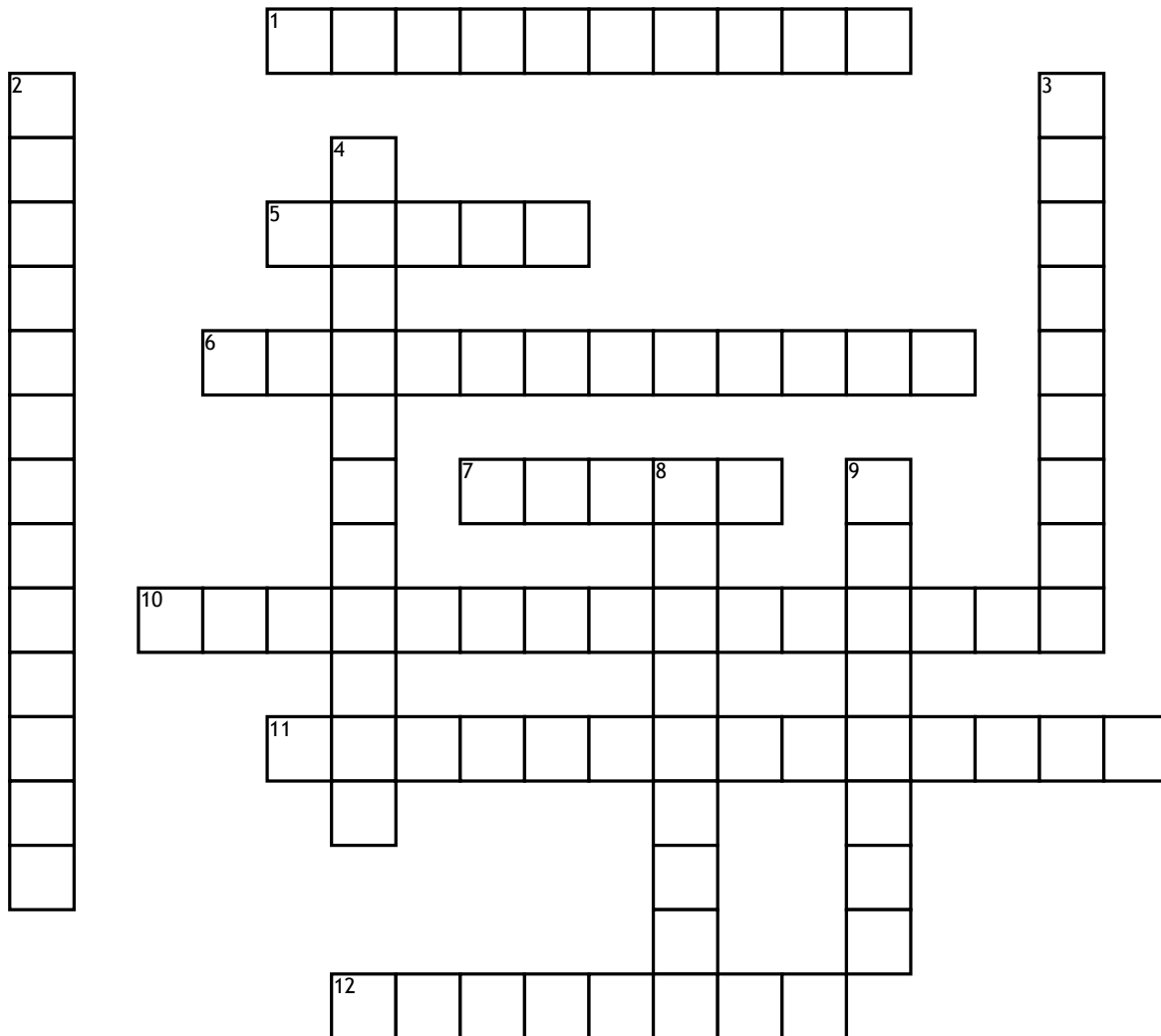


Test 2



Across

1. Gestures that control the flow of conversation
5. Usually used to express intimacy
6. The act of dredging up old problems and issues from the past to use against your partner
7. Symbols that represent something else

10. Refers to something that cannot be perceived or experienced with one of the senses
11. Conflict management style low in both assertiveness and collaboration
12. The thing that a symbol represents

Down

2. A method of generating ideas for

3. Demonstrates that words influence thoughts
4. The ideas or concepts a word suggests in addition to its literal definition; the personal and subjective meaning of a word
8. Nonverbal cues using space, posture, clothing and furniture
9. The study of body motions as a systematic mode of communication