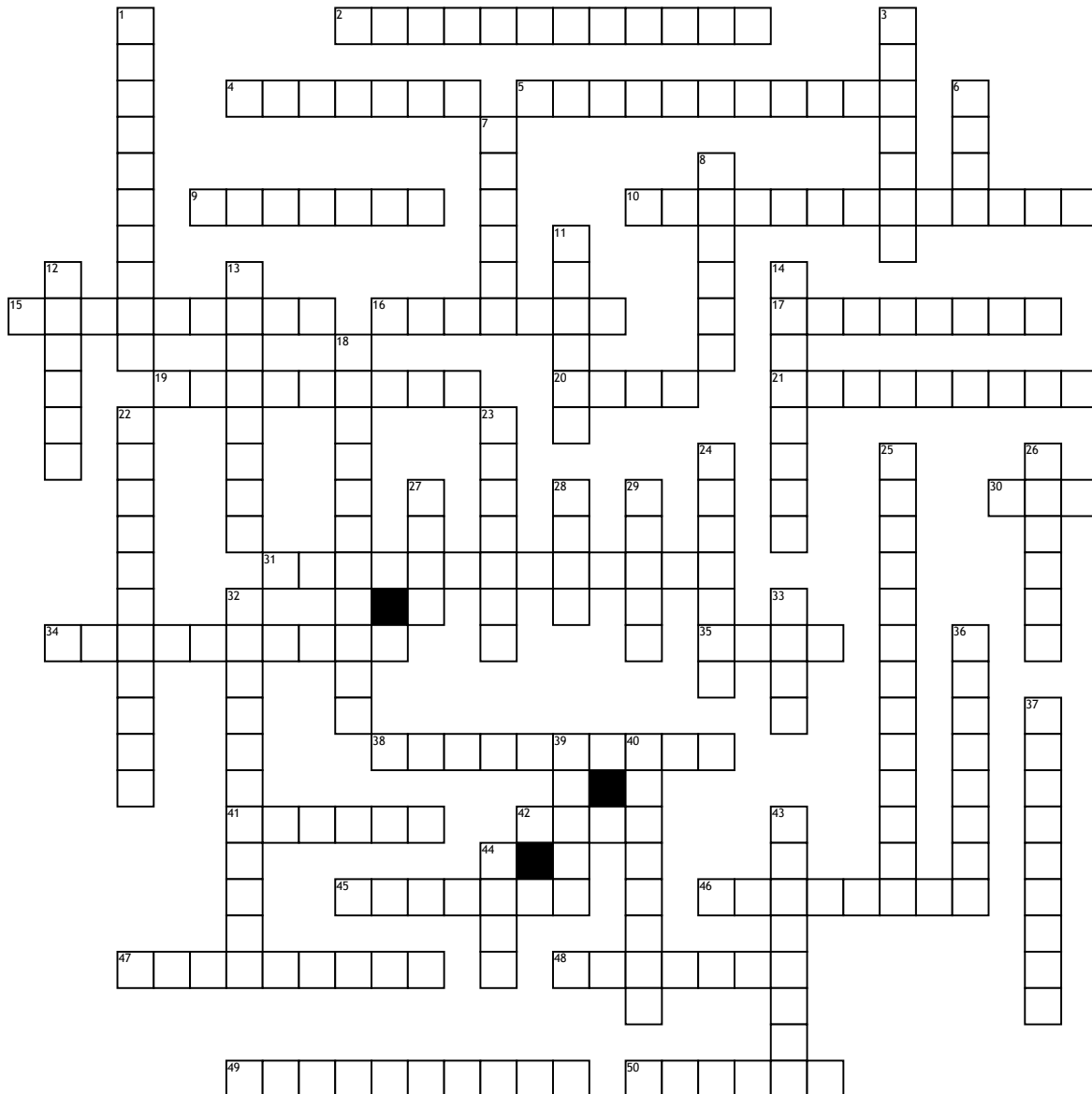


Name: _____

Date: _____

TeamSTEPPS



- Across**
2. In DESC, what may happen if situation doesn't change
 4. Inform all team members at once in emergent situation
 5. Feedback should be directed toward _____
 9. In DESC, to look for alternatives and agreement
 10. Anticipate and help other team members
 15. One of 3 team competency outcomes, helped by Mutual Trust and Team Orientation
 16. Transfer of information at transition of responsibility
 17. Fourth component of STEP
 19. One of 3 team competency outcomes, facilitated by Shared Mental Model
 20. _____ Structure defines membership, leadership, composition of group
 21. Two-_____ rule empowers all team members to "stop the line"
 30. Concerned, Uncomfortable, This is a Safety Issue
 31. Process to clearly and accurately exchange information
 34. Actively scanning and assessing your environment to gain awareness Situation
 35. Technique for communication critical information clearly
 38. Feedback should be _____, focusing on behaviors, not personal attributes
 41. Part of I'M SAFE Checklist, too busy for a break
- Down**
1. Coordinates team member activities
 3. Feeling tired; part of I'M SAFE Checklist
 6. Tool for monitoring situations
 7. _____ mental model puts all team members "on the same page"
 8. First component of STEP
 11. Patient _____ is key outcome for TeamSTEPPS
 12. Part of I'M SAFE Checklist, overwhelmed
 13. Making sure the patient's safety is the primary concern
 14. Feedback should be _____ about what behaviors need correcting
 18. One of 3 team competency outcomes, improved by Adaptability and Efficiency
 22. Third component of STEP
 23. After action review
 24. Part of I'M SAFE Checklist, feeling sick
 25. Win-Win-Win; achieving a mutually satisfying solution
 26. Ad hoc planning to reestablish situation awareness and adjust the plan
 27. Number of TeamSTEPPS teachable-learnable skills
 28. Second component of STEP
 29. Short session to form team, assign roles, establish expectations, anticipate outcomes
 32. Feedback should be _____, delivering negative information with fairness and respect
 33. _____ assistance protects from work overload
 36. In DESC, to explain the situation and concrete data
 37. Closed loop communication
 39. _____ monitoring = "watching each other's back"
 40. Information provided for purpose of improving team performance
 43. Effective team leaders are _____ at conflict resolution
 44. Constructive approach for managing and resolving conflict