

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Teach Back

1. Patient explains
  2. Type of questions to ask patient
  3. Printed materials should be
  4. Document
  5. Patient gives wrong explanation
  6. Avoid
  7. Teach back
  8. Medical jargon
  9. Tone of voice and attitude
  10. Patient education
- A. Yes and no questions
  - B. Should not be used
  - C. Patient response
  - D. Explain another way & recheck
  - E. Caring
  - F. In their own words
  - G. up to 80% is forgotten
  - H. Improves patient safety
  - I. Open-ended, non-shaming
  - J. Reader-friendly