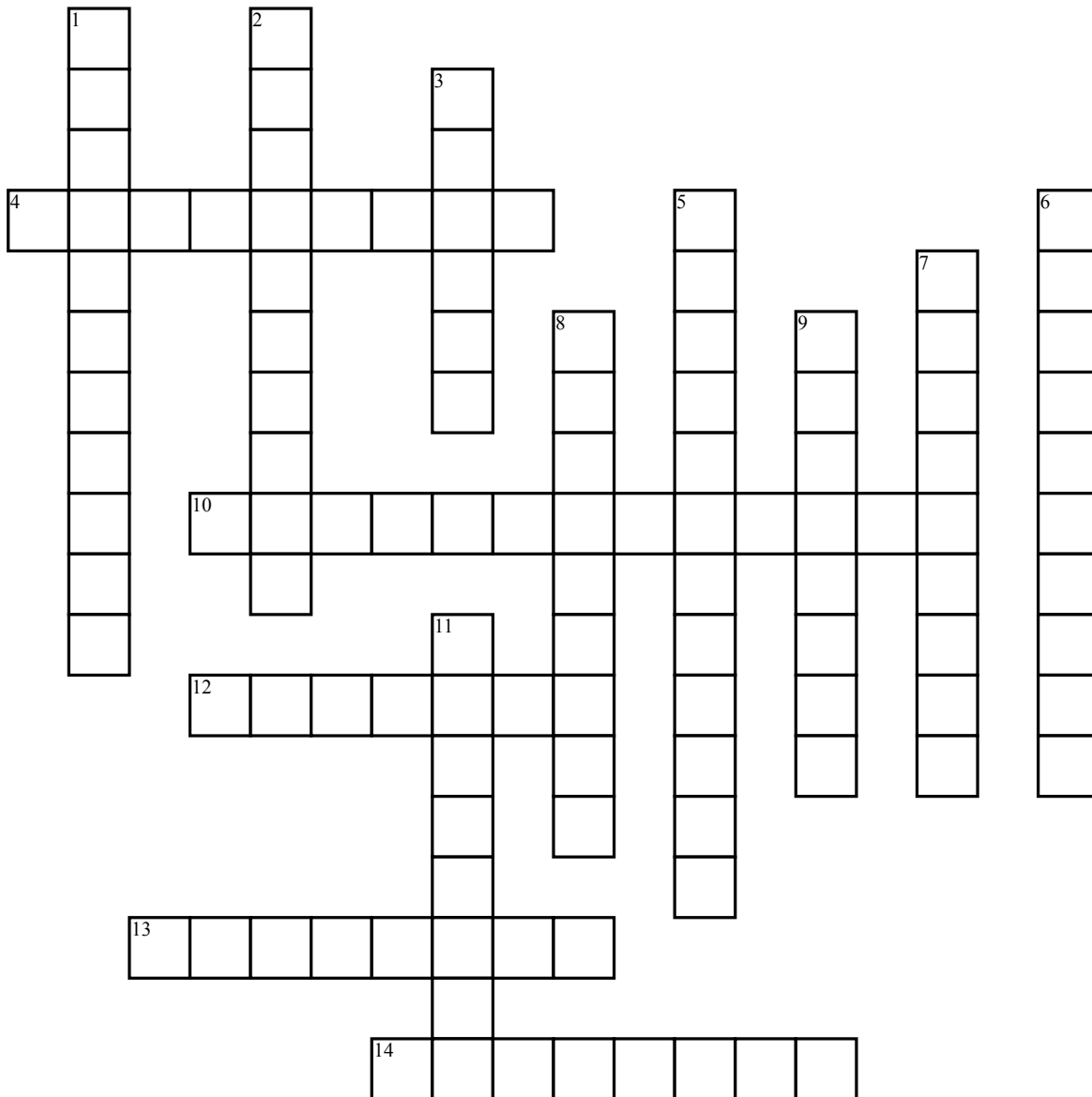


Soft skills



Across

4. a feeling of trust in one's qualities,

10. exchanging of information

12. able to accept or tolerate delays or problems without becoming annoyed or anxious.

13. able to change so as to adapt to different circumstances

14. the combined action of a group of people

Down

1. having the ability to find quick and clever ways to overcome difficulties

2. the general desire or willingness to do something

3. sincere

5. the quality of being able to adjust to new conditions.

6. the action of leading a group of people or an organization

7. paying close attention to something

8. devoted to a task or purpose

9. Opposite of negative

11. Consistently good in quality or performance