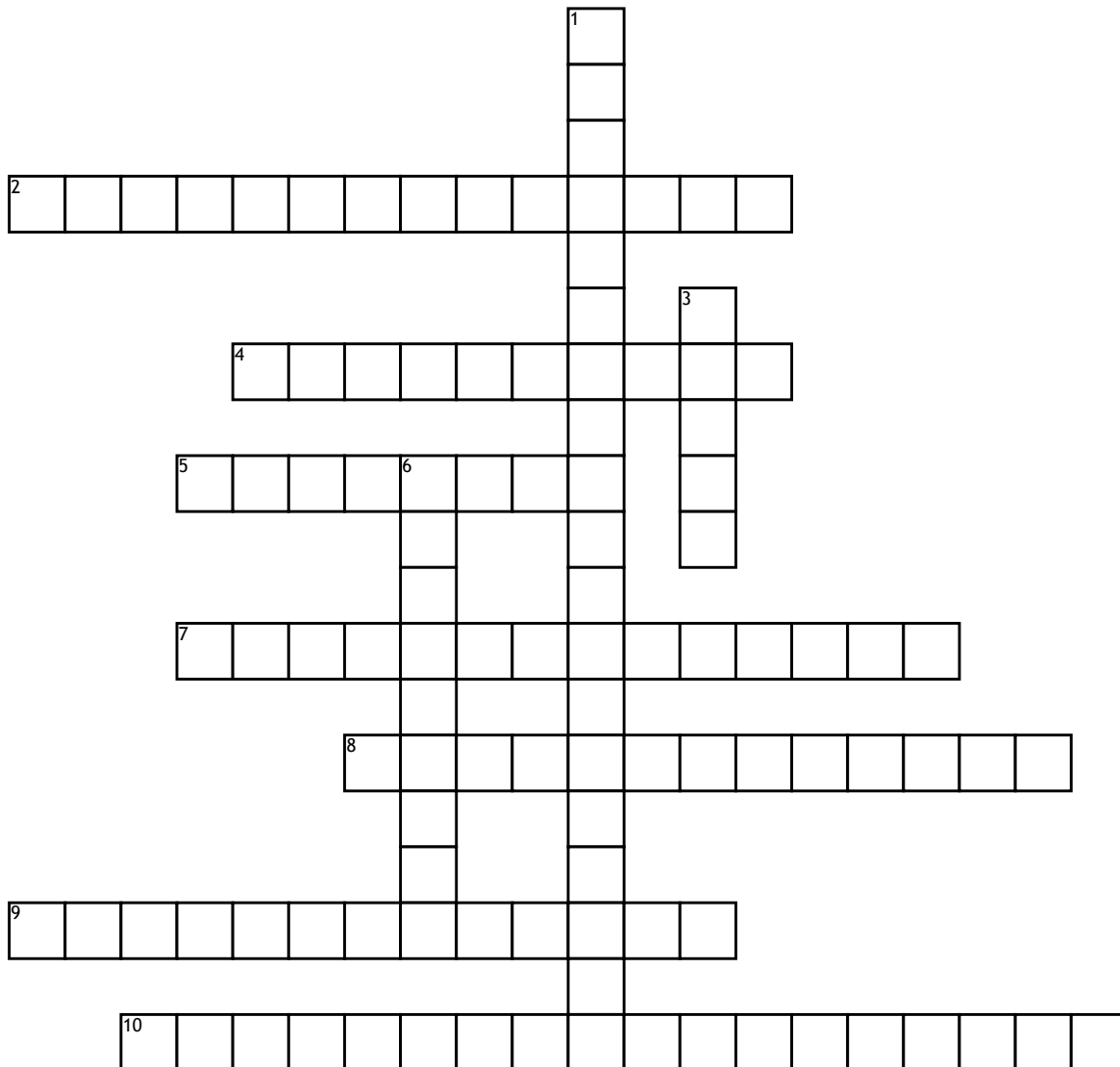


Six Sigma



Across

2. Outputs fall within specification limits
 4. Data within 3 standard deviations from the mean
 5. Set of techniques and tools for process improvement
 7. Cost to a company of failure to achieve good quality
 8. Probability distributions are stable

9. Define the standard deviations on either side of the mean of data
 10. Variables represented in a bell shaped graph

Down

1. LSL and USL
 3. Define, Measure, Analyze, Improve & Control
 6. Process behaves equally over time