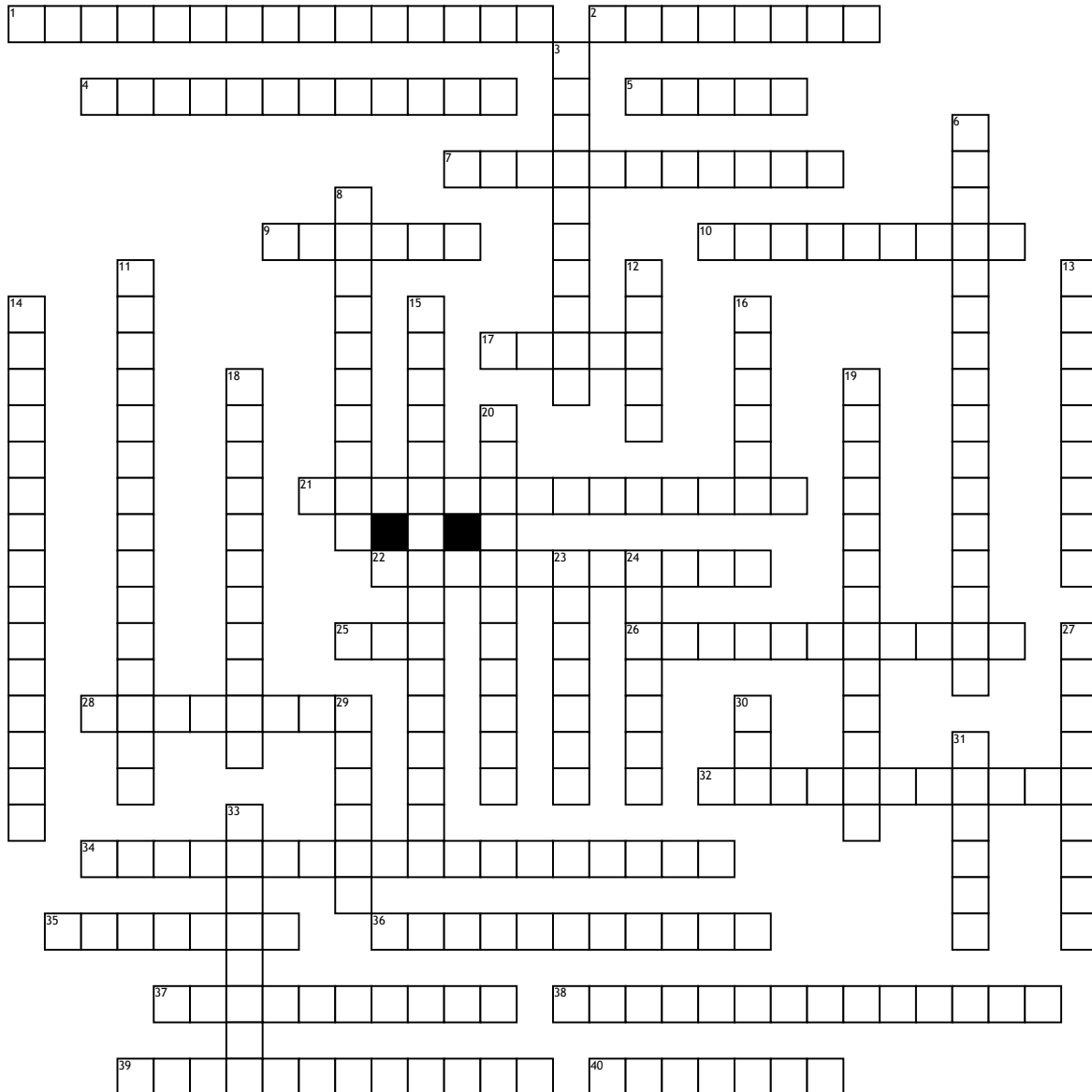


Revenue Crossword Puzzle



Across

1. She came from Office Audit by way of Collections and now she's one of four TA Supervisors?
2. Current lead worker and former resource rep?
4. He was one of the first Resource Reps
5. This wording across the top of a taxpayers return in big letters indicates there's a "_____ banner of the account?"
7. The new Call Center Manager?
9. Internal database used to access taxpayer account information?
10. Withholding payments and quarterly returns are processed mainly through?
17. Property Tax season start date?
21. ITW Division Director?
22. Who are the two local unions that represent Revenue employees?
25. Customer relationship management must be added to all accessed accounts
26. Another name for a "Audit Schedule of Adjustment" is?
28. When an adjustment is made of a taxpayers return, they will receive this letter?
32. Assistant ITW Director?
34. TA stand for?
35. The 2019 ITW Training Day theme is?
36. Businesses submit returns and payments to Revenue to report?

37. When supervisors, leads and resource reps come together for discussion, this is called?
 38. WMR means?
 39. RE1's will contact this group with complex questions and issues?
 40. MN Dept. of Revenue Commissioner's last name?
- Down**
3. A taxpayers physical presence in MN is determined by the _____ for residency?
 6. Entry-Level staff in TA are identified as ?
 8. "_____ " Income Tax
 11. Each unit participates in this once a month, week long activity?
 12. Businesses wanting to participate in MN government based construction projects must submit an _____?
 13. Taxpayers that have not filed returns with MN are consider?
 14. You are filing as _____ when you are claiming a dependent and you are single?
 15. Both Individual Income Tax and Property Tax has one of these found in procedures?
 16. Agency moto "Helping to fund Minnesota's _____"
 18. He's longest standing TA agent?
 19. A necessary tool utilized by agents to complete requests and answer questions posed by taxpayers?
 20. Taxpayer calls and wants to make a one time payment on their OAD debt, you transfer them to?

23. Federal and state returns are due yearly on?
24. The MN Dept. of Revenue building is also known as the "_____ " building?
27. Quality Review Supervisor?
29. The MN Dept. of Revenue building is located on 600 North _____?
30. Total number of Resource Reps?
31. Newest TA supervisor "_____ Walker"
33. Quality review tracking system?