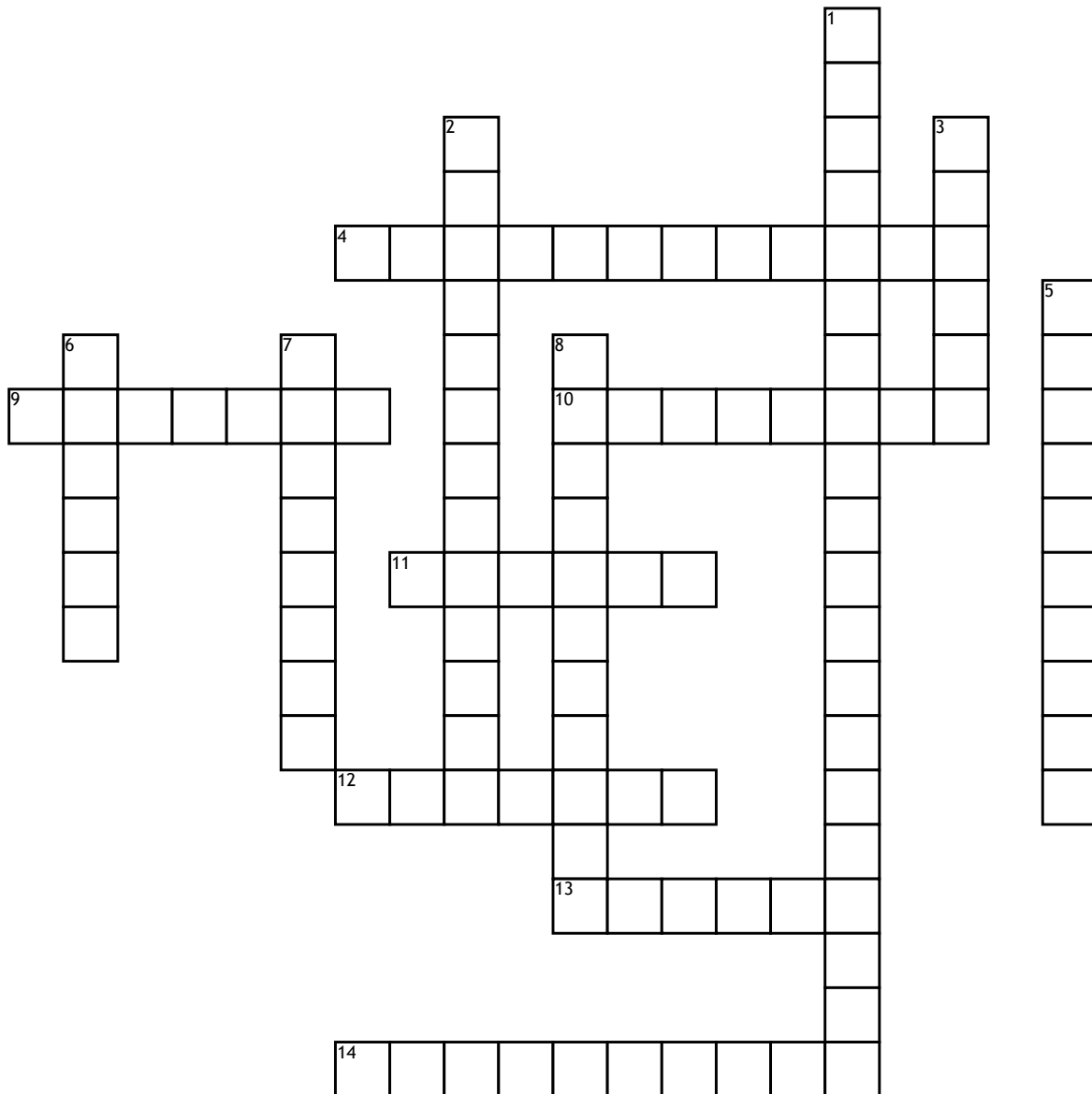


Name: _____

Returns and Cancellation



Across

4. A products Guarantee is normally how long?

9. What types of faults are not covered?

10. If your product has a fault and is under 30 days what else will we offer?

11. If your product has a fault and is under 30 days old what will we offer?

12. In all cases of faults we reserve the right to what?

13. If your product has a fault and is under 30 days what else can we offer?

14. You can request a full refund if the product is faulty under how many days from delivery?

Down

1. Inspected and opened goods bought online can be returned within how many days

2. An unwanted product can be returned for a full refund within how many days ?

3. What types of faults are not covered?

5. For a full refund what is he first thing we advise you must not do?

6. In all cases of faults we reserve the right to what?

7. What types of faults are not covered?

8. What types of faults are not covered?