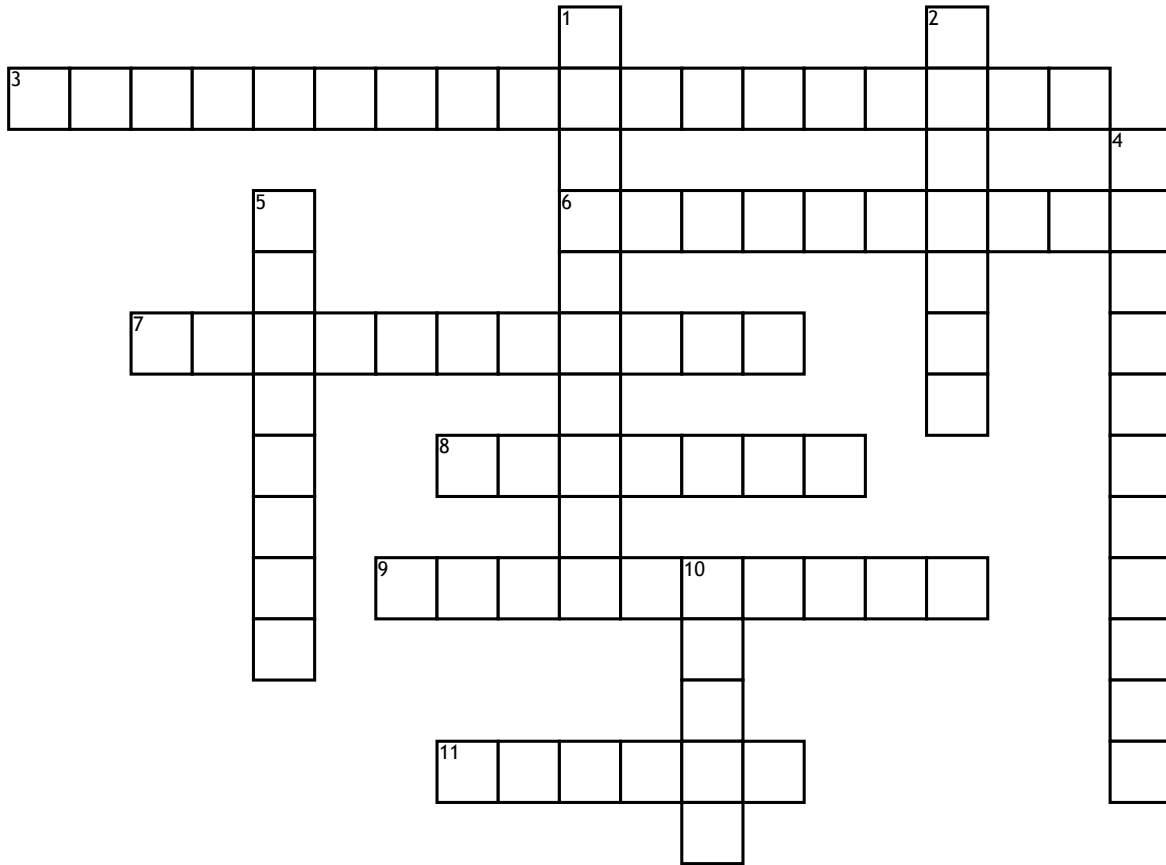


Name: _____

Date: _____

Quality Management



Across

3. Who is our Accreditation Organization?
6. This implies the person has been given permission to engage in clinical activities
7. Process where review and verification of a health care providers training and experience
8. Communication between departments and shifts is enhanced when proper _____ is made
9. What is the "A" in SBAR
11. On-site evaluation method for tracking joint commission standards

Down

1. In accordance with established guidelines or specifications
2. A documentation of authority to practice medicine within a certain locality
4. Name and date of birth are patient _____
5. A state of temporary disuse or suspension is called
10. Number of National Patient Safety Goals