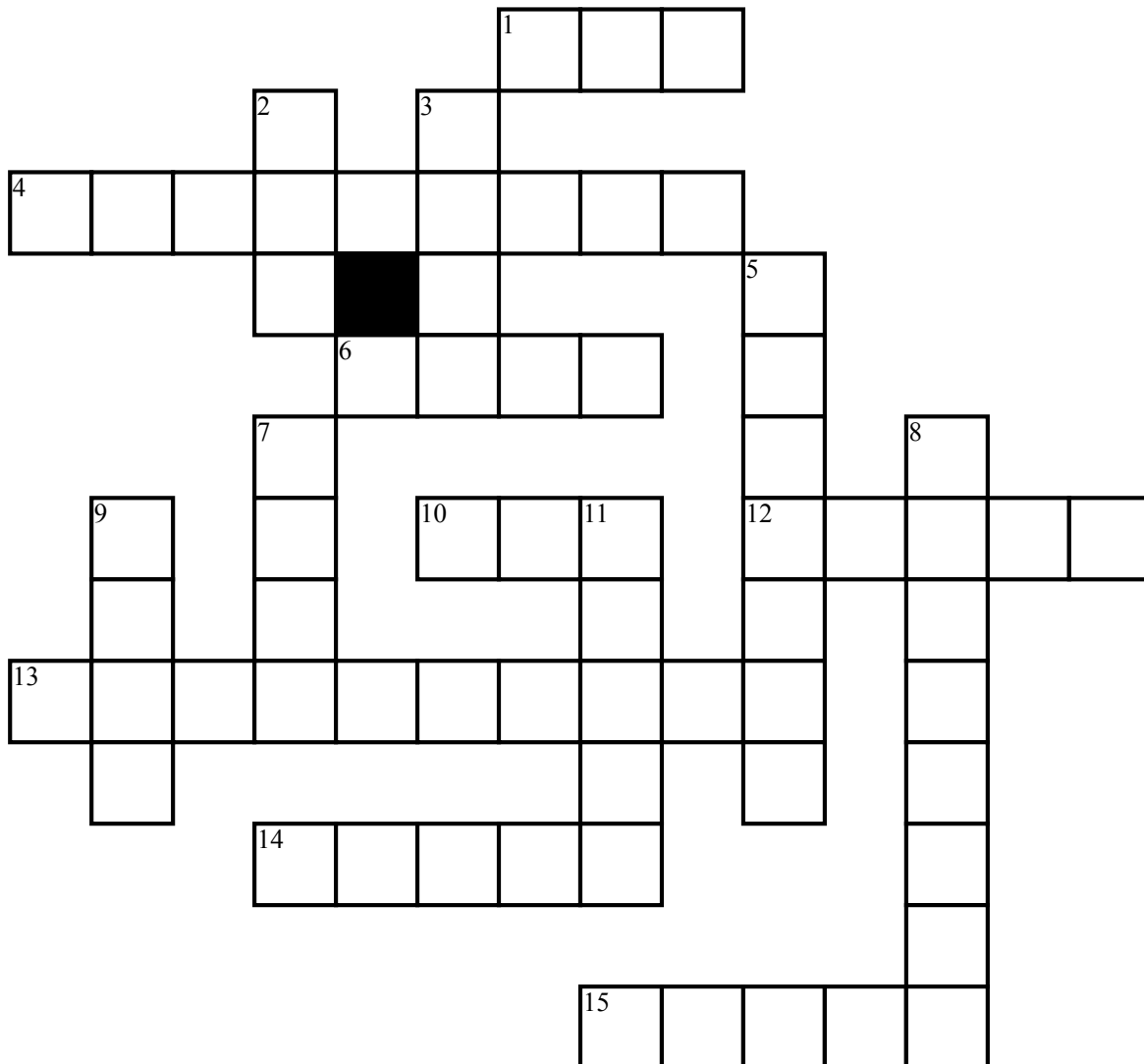


Name: _____

Date: _____

Professionalism



Across

1. Fifty-five percent (55%) of first impression are based on how you look and _____
4. We develop first impressions of others based on physical appearance and _____
6. You are more likely to be cheerful when you are _____-rested
10. Fifty-five percent (55%) of first impression are based on how you look and _____

12. You should always _____ before entering a person's room
13. You only have one chance to make a good _____
14. Cell phone should only be used during an appropriate _____ in a designated area
15. You should _____ on a regular basis

Down

2. You should always follow through with what you _____ you will do

3. It is essential to be dependable and reliable so be sure you are on _____
5. _____ can cause odors to remain on your breath, hands hair and clothes
7. There are _____ components of professionalism
8. You should always maintain and display a _____ attitude
9. You should always wear your _____ badge in a manner makes your identity visible to all
11. _____ before you speak