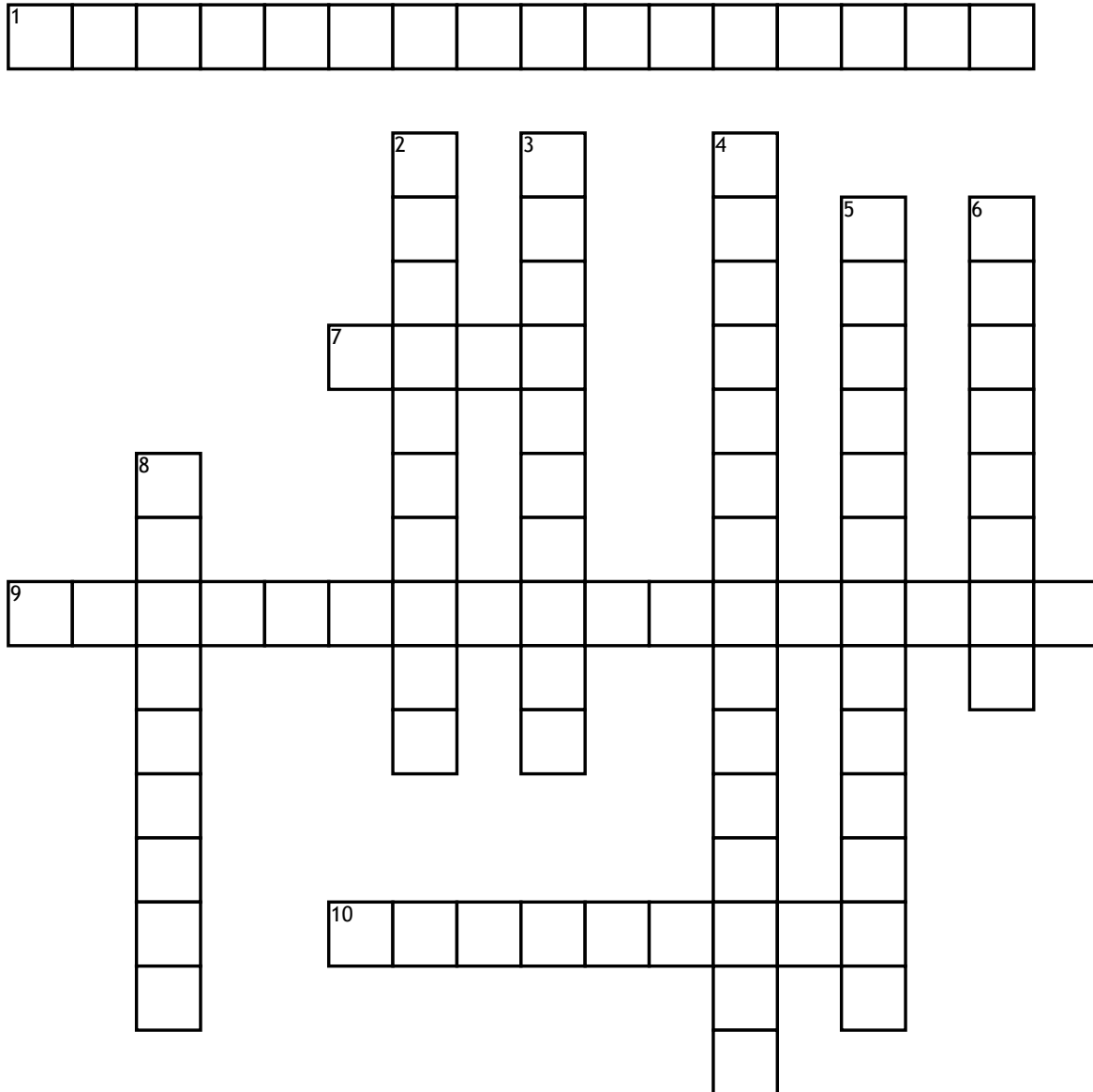


Name: _____

Date: _____

Product design



Across

1. Goods that can be used repeatedly over a period of time
7. the money spent creating the product or service
9. reducing the quantity of resources that are wasted during the production process
10. the conversion of waste materials into a reusable material

Down

2. the study of how people interact with their environment and the equipment they use
3. how a good or service appeals to the customer
4. using materials and services that respect the environment
5. the process of creating a new product or service
6. The way a product is intended to work
8. the range of features that are key when designing a product or service