

Name: _____

Date: _____

Positive Communication

K H V N R A T Z Q F Q F J K T S G S O O Z T N B
C O I B B C H D B W N P R X K F Q O X Q X U P Z
A H X V R W I K M L W J M A J K V V Y I O P B A
B V A B F I Z F L L S H Z E U S J X X N J G S M
D K W U I C E M I G Q C I P H K J H B G R P J G
E G J B K T V F Z C Z G K S F K F E I E I V S W
E M E B Q T S X H Z E I N C T E B Z G D N A C G
F K T L D D A K C J L P K V E A E F V F W I N M
F N O I T A V R E S B O S Z Y H T L E P G V Q C
I V V V R D E E O H Y T T S E Q X E I X K Z I D
G B B C Z P V B T B S D T O C H D S M N B U H R
V X V H A I M I A L H I N A O X C S E E G T U Q
B T B C S Y Z H H G X C S U N V W M L L N S Q M
O S C C M C O M P L I M E N T S Q M M V N T A I
X P K Q E Q G Y G T H U Q H A P W A Y N Q B S Q
C L W R B P E C V S G N N G C E W K E A Z Y E J
G Q Q W V X W G I N O L Z Z T Y N R C G A T H L
S T N E M E T A T S T C E R I D D C D X M Q Z V
I N O N V E R B A L C O M M U N I C A T I O N X
X N O I T A C I N U M M O C C Y L U N K N S Z I
X B P I O S H T U H H A Y F C B B T Y T C Q U Q
K R X C A W Y G Z K G C D K R Z B D W P K P V R
A B W P E R M K O G N I N E T S I L E X K U G W
N K I T Z W J G T T K L W J B K Q U L W J H N R

Non verbal communication

Direct statements

communication

I statements

Observation

Compliments

Eye Contact

Listening

Feedback

Specific

Feelings

Brief