

Name: \_\_\_\_\_ Date: \_\_\_\_\_

# PROGRAMS

1. LIHEAP/DVP utility bills should \_\_\_\_\_
  2. Low Income Energy Assistance Program
  3. DVP
  4. Percentage Of Income Payment Plan
  5. Bills must be no older than \_\_\_\_\_ for RSH/STW
  6. What is CPR for LIHEAP
  7. What is an CPR for PIPP
  8. What form is needed for missing check stub
  9. What form is needed for Cash gifts
  10. What form is needed for self employed
  11. How may days it takes to received a response from an E-Form
  12. What Portal is used for complete updates for PIPP application
  13. Where is PIPP Tracker located
  14. Where do you see the status of STW/ Hardship application
  15. Reconnection Assistance
  16. Which program requires all pages of the utility bill
  17. RA applications take up to \_\_\_\_\_ to process once received
  18. DVP applications take up to \_\_\_\_\_ once received
  19. STW/Hardship take up to \_\_\_\_\_ to be processedf
  20. Which form is required for \$0 income households or applicants
  21. Receipts are used with what form
  22. Verification Of Assistance is used with what form
  23. AABD can use what form
  24. WHat program maxium grant is up to \$200
  25. Which Program Maxium grant is up to \$500
- A. STW
  - B. 30days
  - C. PIPP Tracker
  - D. RA
  - E. 5 Business days
  - F. Income Affidavit
  - G. ZIA
  - H. LIHEAP
  - I. 30 days
  - J. Client Payment Responsibility
  - K. ComEd Hardship
  - L. Income Affidavit
  - M. Self Employed Worksheet
  - N. Direct Vendor Payment
  - O. LIHEAP/DVP
  - P. 45days
  - Q. PIPP
  - R. 30 days
  - S. Fuel Funds
  - T. Self Employed Worksheet
  - U. Income Statement
  - V. Client Portion Responsibility
  - W. Fuel Funds Portal
  - X. 48 hours
  - Y. ZIA