

Name: _____

Date: _____

PROFESSIONALISM

V N E L B A I L E R Y G Z N D F T
B O K Y L D N E I R F P P B O L E
L A N O I S S E F O R P P D K C C
L G P S A D Q O N T I M E A J Q G
W A Y T E F A S P F O G M R H Z O
F Q E T C A T N O C E Y E W X P L
V E X P R E S S I O N S I K Q U P
J R U L E S J U T E B V V C U R B
C E N O I T N E T T A R U U O C T
Z Y Q K C W Z F X Q N E V B Z Z N
S S E N I L N A E L C W L B N K Y
Y V M R Q G L I H H C E Q I G N Z
S K J S H O T Y V D M L T V M S U
L X V T O U C H K S Z T U O S S T
L L F L E X I B L E P Z U P N B G
W D A A E D R E S S C O D E J Q Z
G D X C A Z L U F T C E P S E R O

PROFESSIONAL	EXPRESSIONS	CLEANLINESS	EYE CONTACT
RESPECTFUL	DRESS CODE	ATTENTION	PROBLEMS
FRIENDLY	FLEXIBLE	RELIABLE	ON TIME
SAFETY	TOUCH	SMILE	RULES
HAPPY	CALL		