

Name: _____

Date: _____

PATIENT EXPERIENCE AND ADVOCACY

O Y Q G A V K I R E A O W A J M U N M D R O T T
S X N S A L E J A X R G E Q Q G J Q J B W J C X
U P E G W T N U P G I T Z L R U C Z A D A P M Z
F O M Z S W I P E A C E O F M I N D K V A A D Y
M Q O U F Y Y V Z L Z D X L R L M V K W P I F W
R W C G H L W T K I G M H P O L E M I L P Q Q D
C M T Q Y Y Q U W A D Q U F G L B H N Y N P J G
C U U G Y T N X A T P C P X R J D C A R P P Z P
R R O Z L D U Y Z E A X F J N A R O V K G H L V
E O E T R L T E P D T G M K O A Z M P U J T R I
H T V I E V C F R O I F V F X L R P D O U J E Z
C Y O F T I R A N T E O B N O X A A T A O A K T
R M R W B P R T Q N N Z U F H K J S V O A P A W
A S P M L W R C O O T O I E Z E H S G X G X M R
E K M Y U R J I S I S J F E O R P I F X D F Y B
S I I X W K N L B T V W I V P H A O L S V D C C
E H K I Y D K F R N O O D Z R S T N P C A O I T
R D V Z Q Q Z N A E I H Y Z S F I O E E Q Y L X
U L E A T P K O O T C F A I H O E V V B Q H O U
N V C I G U O C Y T E K R C K H N J M C D D P D
V Z G J R J S H M A M E K H H Z C U V O Y M V W
U P E J H P R F J X O D D V P Y E Z O J C I E M
I S S U E S K C O N F U S I O N J Q E V D E S Z
X F O M E V C A X K S A M B Y I C M X Y W E B Y

ATTENTION TO DETAIL

IMPROVE OUTCOME

PATIENTS VOICE

POLICY MAKER

PEACEOFMIND

RESEARCHER

COMPASSION

CONFUSION

CONFLICT

PATIENCE

ISSUES