

Name: _____ Date: _____

Organizational Behavior Week 2 Quiz

1. The process of arousing and sustaining goal directed behavior
 2. Healthy normal stress
 3. The belief that effort leads to performance
 4. The measure of a person's cognitive moral development
 5. The value or importance one places on a particular reward
 6. A change in behavior acquired through experience
 7. Results of a behavior that a person attractive or pleasurable
 8. The evaluation of a person's performance
 9. An informational cue indicating the frequency of behavior over time
 10. A process of self-evaluation and evaluation by managers, peers, direct reports and customers
 11. The person or event that triggers the stress response
 12. An imbalanced preoccupation with work at the expense of home and personal life satisfaction
 13. An organizational cost resulting from cost awards by job distress
 14. An unhealthy, insecure pattern of behavior that leads to separation in relationships with other people
 15. A way of managing stressful events by changing them into less subjectively stressful events
 16. The person accepting the message
 17. Information fed back that completes two-way communication
 18. Factors that distort, disrupt or even halt successful communication
 19. All elements of communication that do not involve words or language
 20. The study of body movement and posture
- A. 360-Degree Feedback
 - B. Compensation Award
 - C. Transformational Coping
 - D. Positive Consequences
 - E. Moral Maturity
 - F. Barriers to Communication
 - G. Motivation
 - H. Receiver
 - I. Consistency
 - J. Counterdependence
 - K. Stressor
 - L. Eustress
 - M. Nonverbal Communication
 - N. Workaholism
 - O. Learning
 - P. Feedback
 - Q. Performance Appraisal
 - R. Kinesics
 - S. Expectancy
 - T. Valence