

Name: _____ Date: _____

Organizational Behavior Final Exam

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| 1. The study of individual behavior and group dynamics in organizations | A. Organizational Behavior |
| 2. The study of overseeing activities and supervising people in organizations | B. Psychology |
| 3. The science of human behavior | C. Sociology |
| 4. The science of society | D. Expatriate Manager |
| 5. The mastery of abilities essential to successful functioning in organizations | E. Motivation |
| 6. A manager who works in a country other than her or his home country | F. Whistleblower |
| 7. All forms of difference among individuals, including culture, gender, age, ability, religion, personality, social status and sexual orientation | G. Stereotype |
| 8. A transparent barrier that keeps women from rising above a certain level in an organization | H. performance appraisal |
| 9. The fairness of outcomes that individuals receive in an organization | I. Job satisfaction |
| 10. An employee who informs authorities of the wrongdoings of her or his company or coworkers | J. Ethical behavior |
| 11. A relatively stable set of characteristics that influence an individual's behavior | K. Expectancy |
| 12. An individual's general feeling of self worth | L. Attribution theory |
| 13. Being energized by spending time alone | M. Personality |
| 14. A generalization about a group of people | N. Learning |
| 15. The theory that explains how individuals pinpoint the causes of their own and other's behavior | O. Moral maturity |
| 16. A pleasurable or positive emotional state resulting from the appraisal of one's job or job experiences | P. Goal setting |
| 17. Acting in ways consistent with one's personal values and the commonly held values of the organization and society | Q. Negative consequences |
| 18. A personality characteristic involving one's willingness to do whatever it takes to get one's own way | R. Diversity |

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| 19. The process of arousing and sustaining goal-directed behavior | S. Distributive Justice |
| 20. Healthy normal stress | T. Self-esteem |
| 21. The belief that effort leads to performance | U. Management |
| 22. The measure of a person's cognitive moral development | V. Skill Development |
| 23. A change in behavior acquired through experience | W. Eustress |
| 24. Results of a behavior that a person finds unattractive or aversive | X. Machiavellianism |
| 25. The process of establishing desired results that guide and direct behavior | Y. Glass Ceiling |
| 26. The evaluation of a person's appraisal | Z. Introversion |