

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Organics Supermarket Service Puzzle

T L L T N E I C I F F E P X E H K S P J S U Q D  
X Q H V U T V Z T K I N D L I X K V R M L U R U  
O P E N B O D Y L A N G U A G E Q I A X H E W S  
G N I G N O I T A C I N U M M O C R A E L C O H  
W N Y C W A P P R O P R I A T E T V W G R J I X  
E C I K O E Q L I S T E N I N G A V W G E K L P  
J H K L W U L T C N X G D C A R I N O N H V U O  
W T F C I E R C T C M A B E T Q Y Z O P H N F L  
F Y N G Q M I T O Q W X M V T M P L I J Y H P I  
V Z G A T H S S E M I I W T E P E B K J U Q L T  
N A E B E B D Q F O I T M A N U S H N M Y R E E  
A B A Y J L Z Q C U U N P Q T Q C S O H W C H D  
X J C T P D C X E F A S G O I Q C U T R A D Z E  
E L B A E G D E L W O N K L V L R R Z C Q Q L Q  
K G N I D N A T S R E D N U E O O X X R P B X E  
C L U D Y L D N E I R F Y E U W O D U L A D D P  
B V W D W Z A O C S V M Y S T I E R E H G E H O  
W C Y C H B I L G U L U S S O X L A C F M K H T  
K U D Z G K V W Q A E M U M A W S A C R J J I X  
U B X V T J N J C E H R J L G A O L O N G S C M  
D Y T H A P P Y C X T Y E O N R X F D Z W D X D  
B I H Z C A G I L W Z R W T P F I U V D U A R C  
F F C V J Z N F W Z Y B J P P N U K D M Y F K J  
I E L B A T R O F M O C A N U E X Z D U Y U F E

CLEAR COMMUNICATION  
APPROACHABLE  
HUMOUROUS  
EFFICIENT  
FRIENDLY  
POLITE  
CALM

OPENBODYLANGUAGE  
TRUSTWORTHY  
WELCOMING  
COURTEOUS  
SMILING  
SMART  
NICE

UNDERSTANDING  
COMFORTABLE  
UNIFORMED  
ATTENTIVE  
RELAXED  
HAPPY  
KIND

KNOWLEDGEABLE  
APPROPRIATE  
LISTENING  
PLEASANT  
HELPFUL  
CLEAN