

Name: _____

Date: _____

Online Customer Services

P K C H E Z Z T F Y F Y D F Y B P G S H K L W V
L D Y S Z B T Q F U B J S L K M B S A O V C O T
W J J M K G K U O B A J J Y X Q L E T B O I J U
J H B F A Z D M E O J I O X E O B M I O Y S Y Z
Q U A L I T Y A S S U R A N C E X C S C E P X S
J O R I R D S A P E C I V R E S K L F J I D M Z
N O I T C E T O R P R E M U S N O C A I Y T B X
B R U W Z C K Q W X J C E R J N X I C M C T W J
K C Q Y E A P Y B P N D C M Y B H A T P I V J G
R P H K B L N H X B S H I P P I N G I N L H N H
L J X Q W L Z H E V B L M N E H J S O Q O G V F
I G E R F C A E H L I V E C H A T Y N U P I M F
A W Q L K E X I W Y I E C N C R A C F A U R U Z
R C Z Z A N R W D F L C N W A R R A N T E E B E
P E F Z R T Z X B B U R A S S S N R U T E R Z P
Q M F I E R I L F U H E T X D U W M K Z W O A K
D E J F X E E H N O Y M S R B Z A A T G B S L U
Z M J E L P P O D B P M I L K L B M L W O R I I
L I M X N U S L B A X O S C A Z K G A Y F M H B
R K N F R H I S O F U C S O K E T I S B E W O E
Y T I L I B A I L E R E A Z C T R T K W W B L C
K R X A P S R Y M R U U B W B B O L R J M D V Q
P V U W K I D O M F Z R F G D X W M U K G G Y G
M Q E S R E W S N A D N A S N O I T S E U Q F S

questions and answers
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Assistance
live chat
website

consumer protection
reliability
e-commerce
shipping
returns

quality assurance
call centre
warrantee
service
Policy