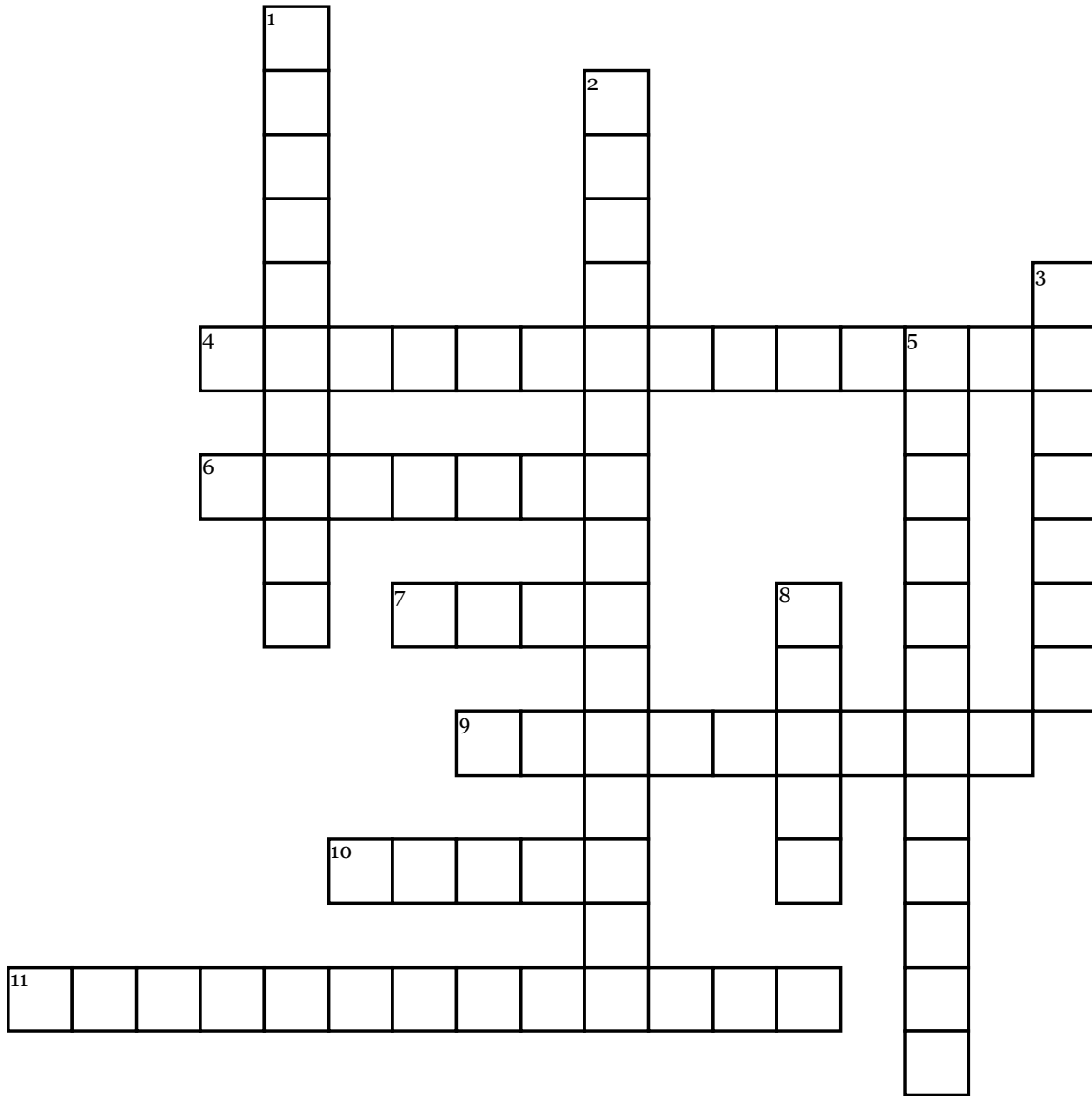


Natural Essentials



Across

- 4.** Without a smile you may look _____
- 6.** Top 6 _____ essentials
- 7.** _____ Morning, _____
Afternoon
- 9.** Open-ended are the best type
of _____
- 10.** This can brighten your
customers day

- 11.** Your tone of voice is equally as
important as how you say something

Down

- 1.** Lack of this can make a
customer feel ignored
- 2.** A greeting and a goodbye
- 3.** Channel your inner

- 5.** Walk with a purpose
- 8.** In the words of Tyra Banks