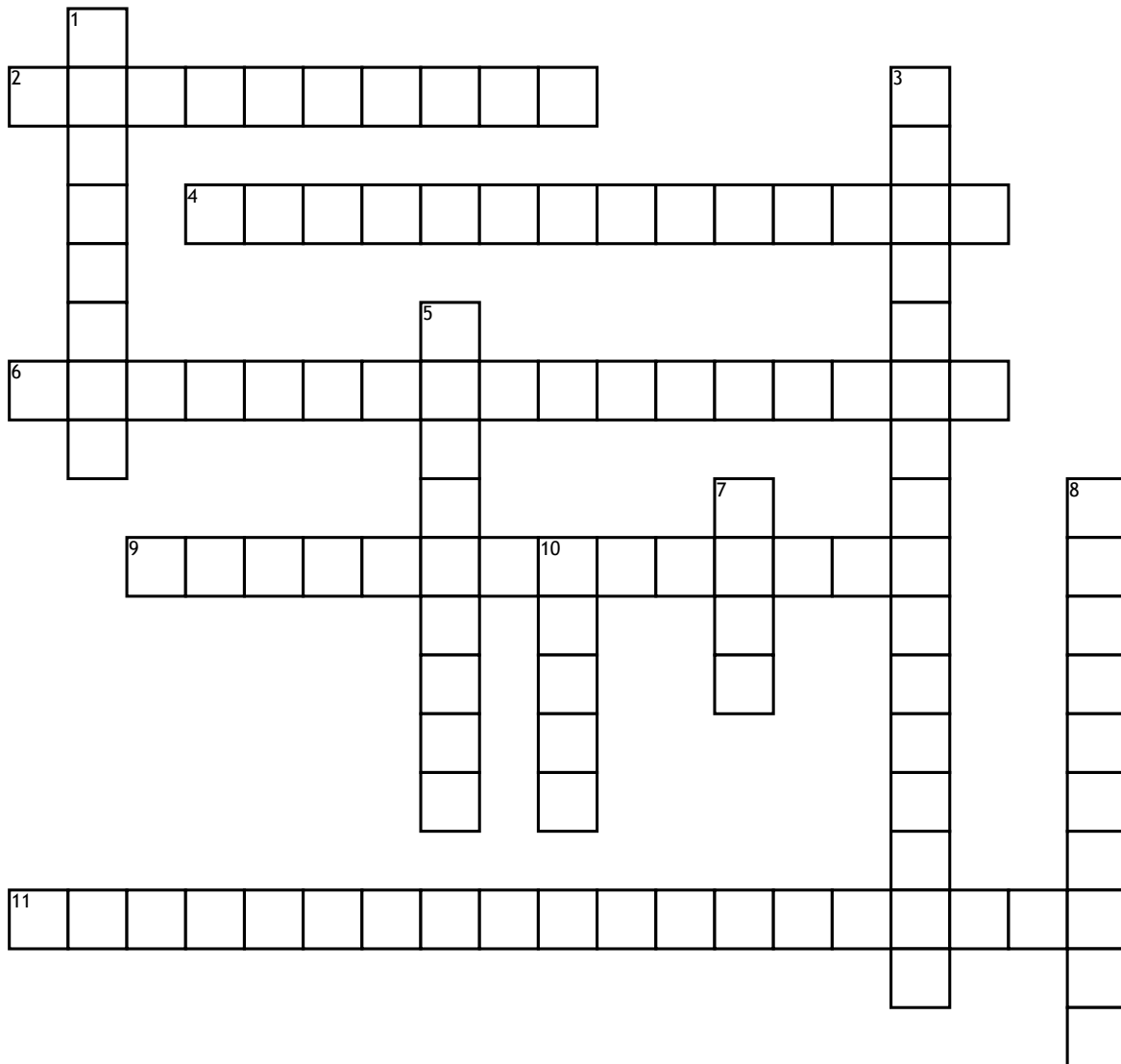


NS 1: Governance



Across

2. What Framework is used to drive improvements in Safety & Quality; the Clinical Framework
4. What is the process of providing information to the patient or family following and incident?
6. What is an annual process to review job performance, position description, roles and responsibilities and plan for professional development?
9. Recording and reporting risks and hazards to your manager is a form of?
11. What is the document that describes your roles and responsibilities for your position?

Down

1., Procedure and Guidelines inform our processes?
3. what is an audit that assess the patient/ visitor and work environment?
5. Respecting the Difference is type of training?
7. Where do you record incidents?
8. Feedback from patients can be compliments or?
10. What is a process to assess our practice in align with policy, procedures guidelines and evidence based practice?