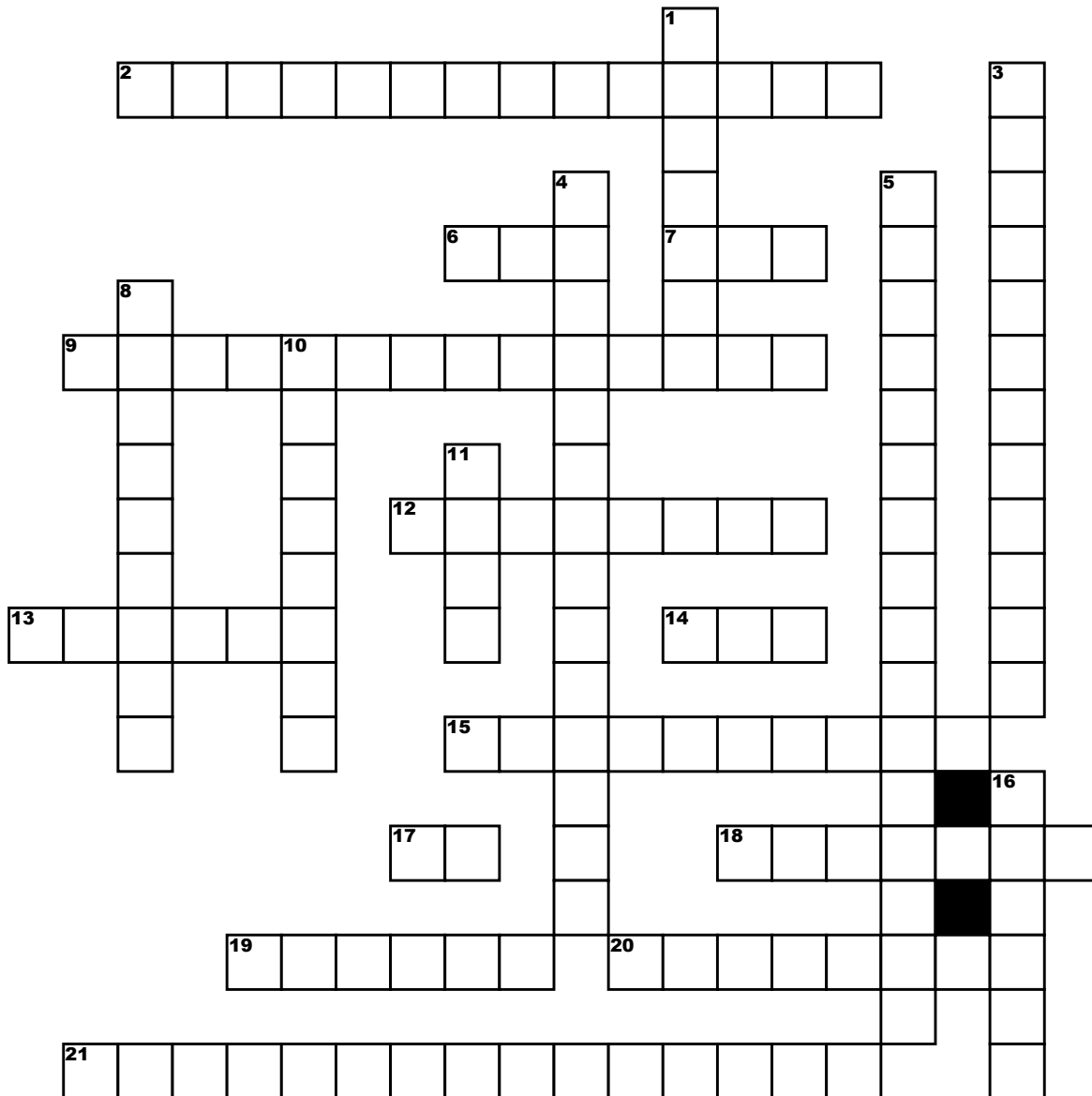


# Murakami Terminology



## **Across**

**2.** A process to ensure that all processes are consistent, timely and repeatable no matter which operator is performing the process

**6.** Quality Problem Report

**7.** Engineering change instruction

**9.** Go to the source to find the facts

**12.** Commitment to team members education and development, respecting the individual while realizing the collective power of a team

**13.** continuous improvement

**14.** Parts per Million

**15.** Transport, inventory, motion, waiting, over process, over production, defect/rework

**17.** Sort, set in place, sweep/shine, standardize, sustain

**18.** uneven color on the film

**19.** Intelligent automation to prevent defects

**20.** A error proofing method that helps eliminate mistakes and remove variability in products

**21.** Establishing the repeatability of a process

## **Down**

**1.** mutual trust and mutual responsibility and sincere communication

**3.** A questioning technique to aid in the uncovering true cause or root cause of a problem

**4.** Identifying and analyzing current issues and concerns to develop appropriate countermeasures

**5.** action taken to correct a design or production process issue that could cause a failure in the field or produce a poor quality product

**8.** A temporary change

**10.** Averaging volume and model mixed evenly

**11.** an imbedded material that marks the paint film

**16.** A fault or imperfection in the design or as the result of the production process