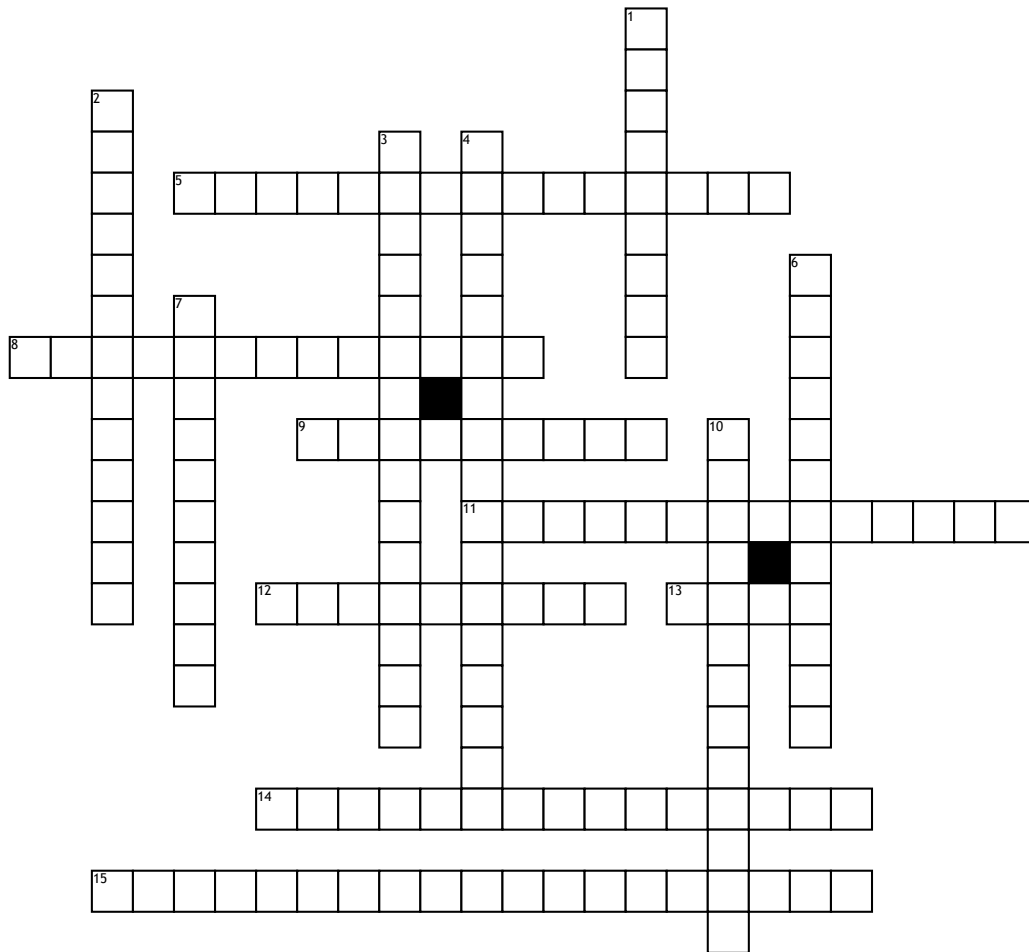


Name: \_\_\_\_\_

# Module 4: Focusing on Group Processes



## Across

- 5. Type of listening that requires you to be engaged in the conversation
- 8. Results in a breakdown in communication.
- 9. The emotional tone that coaches and athletes experience.
- 11. The interpersonal attractions among group members.
- 12. Six c's of communication
- 13. 4 step approach to team building.

## Word Bank

Task cohesion  
Shoenfelt  
Courteous  
Social Loafing

coorientation  
Linear Perspective  
Leadership  
MAPS

Social cohesion  
ringleman effect  
Verbal nonverbal  
Closeness

Supportive Listening  
Sender failure  
Active Listening

- 14. Similar to social loafing
- 15. Type of listening that shows that you are there for the person.

## Down

- 1. Developed the 5 step process to clarifying goals.
- 2. When you share the same values and goals as someone else.
- 3. What are the two types of communication?
- 4. What perspective uses the concepts of forming, storming, norming, and performing?

- 6. The degree in which a group can work together to accomplish a task.

- 7. Process in which an individual influences a group to achieve a common goal.
- 10. What is it called when because a person is in a group they do not perform to 100% of their ability?