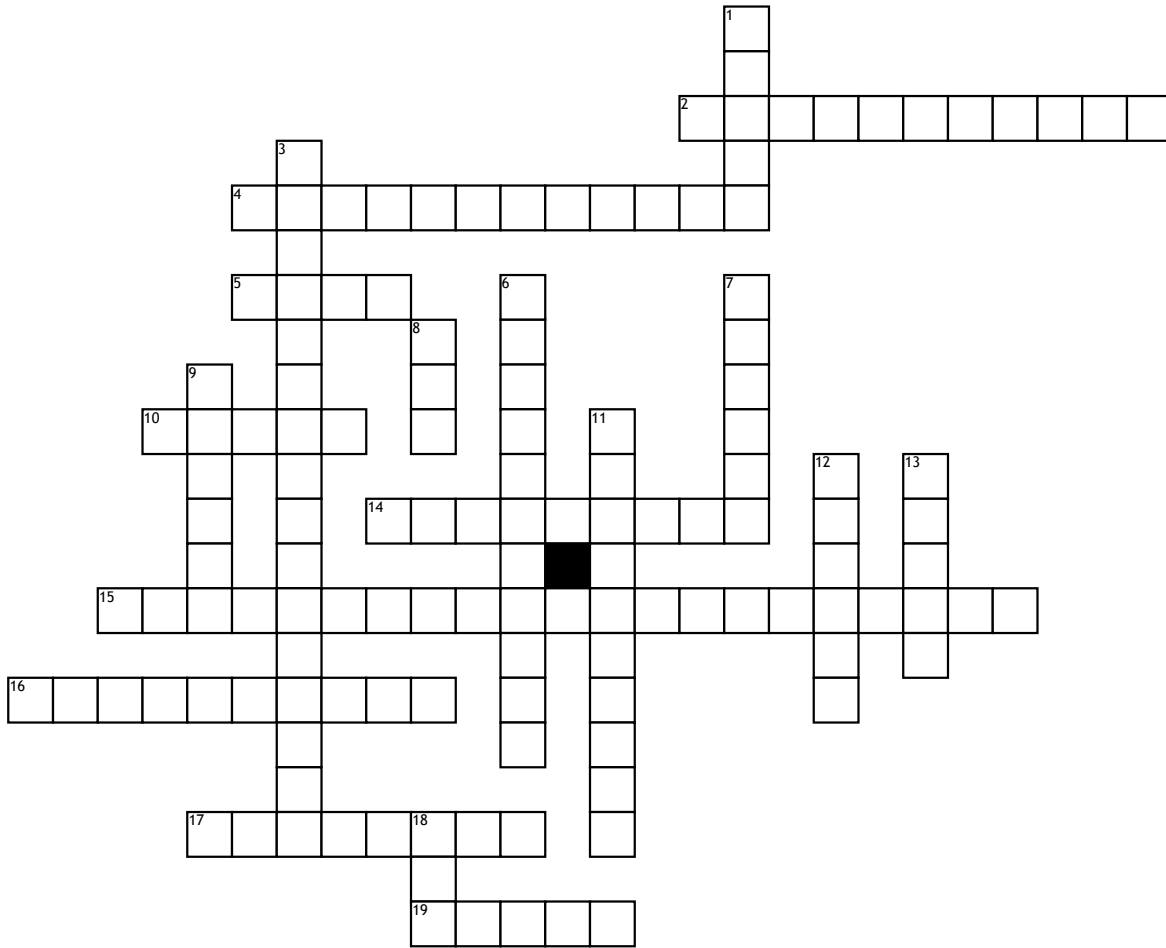


May Reception Quiz



Across

- 2. Who is our first contact to reach out to for Media Related Calls?
- 4. Who is Fisher Investments CEO
- 5. What teamline do you send a “Trash” call too?
- 10. Reception Specific - How many people are allowed to be away from their desk/bwt/brb at any given time?
- 14. What is Jill Hitchcock’s Maiden name?
- 15. What group within Fisher does Reception fall under?
- 16. Who do you reach out to if a prospect calls in and no name is associated with the call?

17. Who do we send “Missed Call” emails to?

19. Where do you input vehical information?

Down

- 1. What is the acronym for “Out on Fisher Business”?
- 3. If caller called in to speak with Madison Daltoso (JA), who do you send this call to?
- 6. Reception is the “Manager of first and last _____”.
- 7. If a caller calls in to speak with John Eussen and he is not available, which teamline do you transfer the call to?

- 8. What team do you reach out to if an OSP is going to be late for a prospect meeting?
- 9. What is Ken Fisher's wife's name?
- 11. Who does Fisher use for Employment Verification calls?
- 12. If an employee is traveling and calls in with an issue, what team do you transfer the call to?
- 13. How many times do you repeat an overhead page when paging?
- 18. What status do you put on VP when you have left for the day?