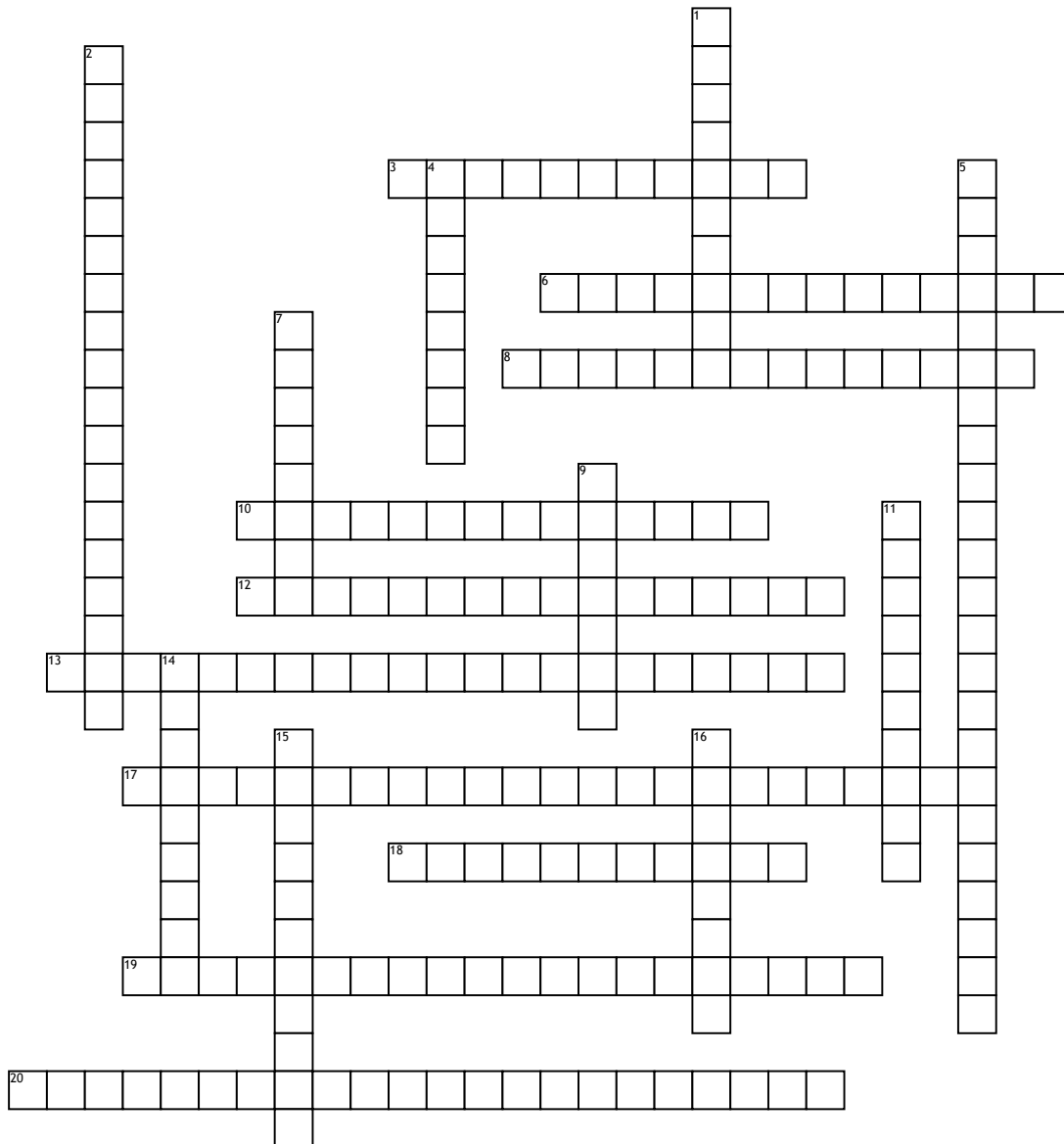


Managing Interpersonal Relationships



Across

3. accepting or allowing what happens or what others do, without active response or resistance.
 6. the ability to be predicted.
 8. technique that is used in counseling, training, and solving disputes or conflicts.
 10. a process of communication by which one person reveals information about themselves to another.
 12. used to say that one doesn't know the answer to a question
 13. variety of behaviors exhibited by relational partners in an effort to maintain that relationship.
 17. a style of communicating that has a specific set of goals and techniques.

18. to give counsel to; offer an opinion or suggestion as worth following.

19. an interpersonal communication theory about close personal ties and relationships that highlights the tensions, struggles and interplay between contrary tendencies.
 20. A relationship is either healthy or unhealthy.

Down

1. the action of protecting, or the state of being protected.
 2. Let the other person know that he/she is important.
 4. the right or condition of self-government.

5. proposes that, as relationships develop, interpersonal communication moves from relatively shallow, non-intimate levels to deeper, more intimate ones.

7. lack of restriction; accessibility
 9. the quality of being new, original, or unusual.
 11. the practice of being or tendency to be positive or optimistic in attitude.
 14. a positive declaration intended to give confidence; a promise.
 15. a relationship in which a person, thing, or idea is linked or associated with something else.
 16. close familiarity or friendship; closeness.