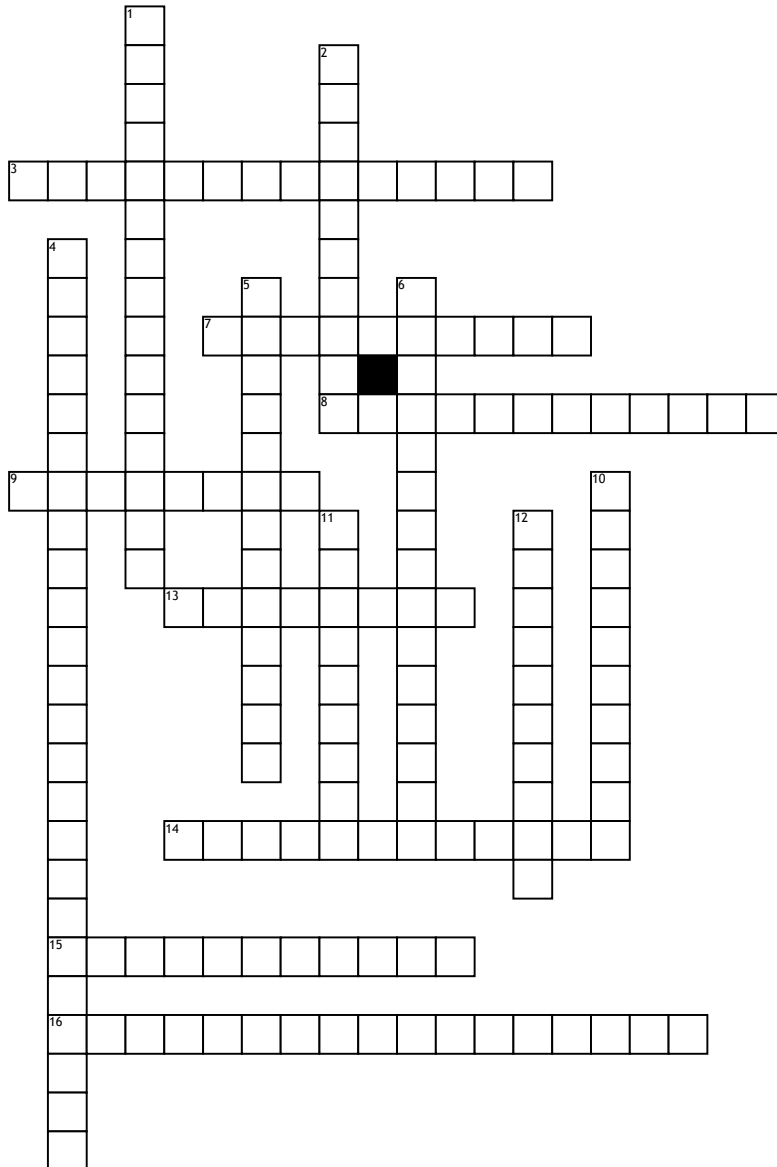


Management and leadership



Across

3. Is the way people get along with each other.
7. Are the important principles that will guide decisions and actions in the company.
8. business groups organized into groups and teams.
9. involves analyzing information setting goals and making decisions about what has to be done.
13. includes all activities involved in obtaining, preparing, and compensating the people who work for a business.

14. The effort to direct and lead people to accomplish the planned work of the organization,

15. Determines to what extent the business is accomplishing the goals it set out to reach in the planning stage.

16. Power resulting from the personal characteristics of a leader rather than the structure of an organization.

Down

1. Power based on a leaders position within the formal structure of an organization.

2. Process of accomplishing the goals of an organization through the effective use of people and other resources.

4. Ensure that appropriate standards of conduct are maintained by everyone who is a part of the business and with anyone affected by the business.

5. Essential part of every business.

6. The way a manager works with and involves employees.

10. Identifying and arranging the work and resources needed to achieve the goals that been set.

11. Enables a person to affect the actions of others.

12. The ability to motivate individuals and groups to accomplish important goals.