

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# MHA 5 A

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|---|-------------------|
| 1. a person who pleads the cause of another   | A. feedback       |
| 2. a belief system based on age   | B. sympathy       |
| 3. trying to impose one's point of view on others   | C. body language  |
| 4. to make a point in a positive manner   | D. common ground  |
| 5. a factor that restricts free movement  | E. gesture        |
| 6. partiality, prejudice  | F. assertive      |
| 7. gestures and mannerisms that influence communication   | G. self-concept   |
| 8. things that all people in a given setting share  | H. barrier        |
| 9. the way of life of a group of people, includes customs, taboos, social, and business etiquette   | I. diversity      |
| 10. to subordinate a person based on color, race, or national origin, etc.                          | J. generalization |
| 11. to give variety to  | K. ethnocentrism  |
| 12. intellectual and emotional awareness of another person's thoughts, feelings, and behavior       | L. bias           |
| 13. the process of perceiving, evaluating and judging the world around us through our own framework | M. prejudice      |
| 14. letting people know how you feel about them at a given moment                                   | N. discrimination |
| 15. to draw conclusions from a variety of evidence  | O. stereotype     |
| 16. the use of movement as a means of expression  | P. advocate       |
| 17. members of a culture who are positive examples  | Q. empathy        |
| 18. judgment about others before having the facts   | R. racism         |
| 19. imposing a belief system (usually negative in nature) based on one's physical differences       | S. ageism         |
| 20. a mental picture of one's self  | T. models         |
| 21. a fixed image of the behaviors of the members of a certain group                                | U. culture        |
| 22. the feeling of sorrow or pity for another person  | V. aggressive     |

23. specific forbidden kinds of behavior

W. taboo