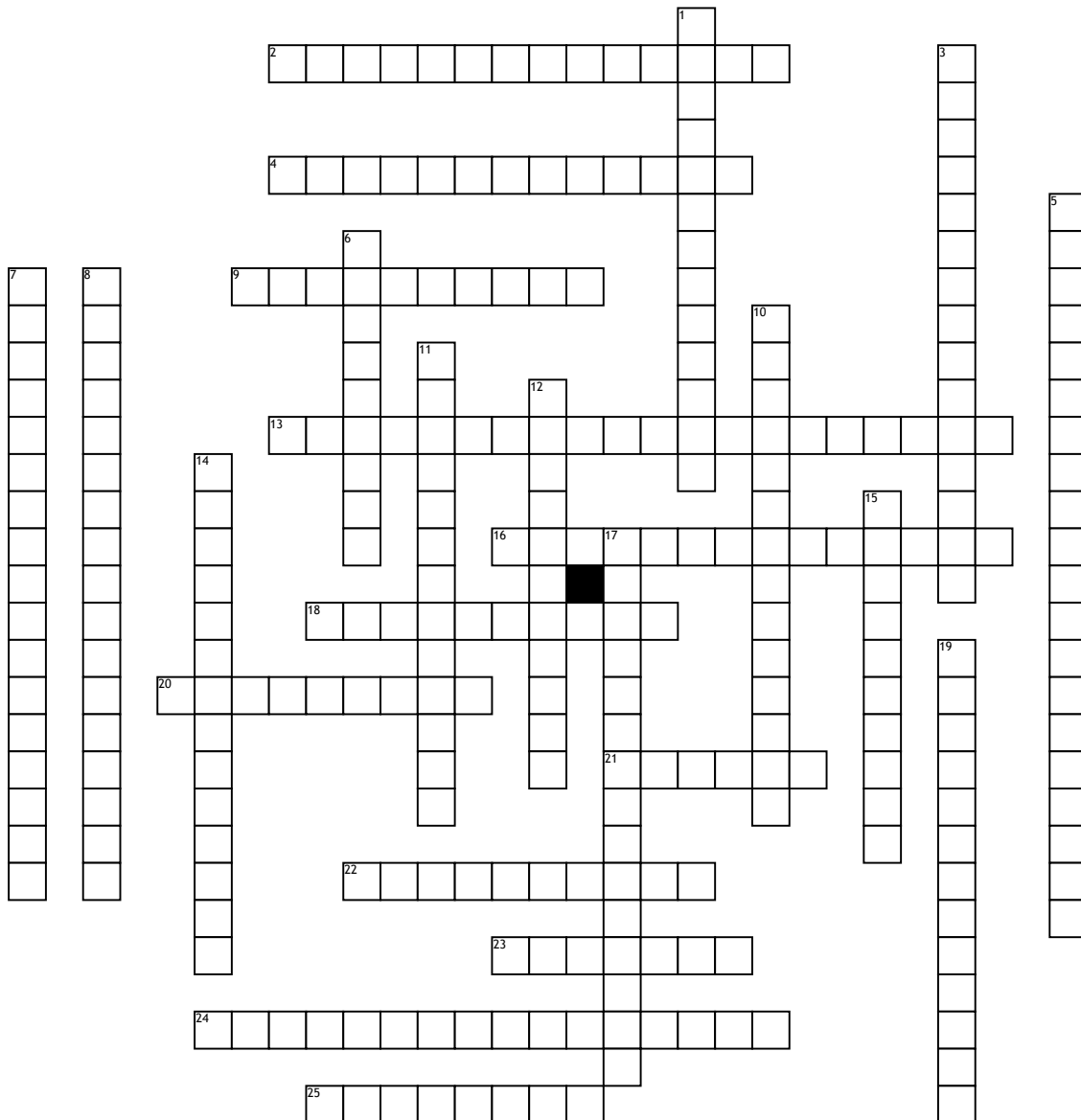


Key terms



Across

2. Fulfilling one's obligations in a dependable, reliable manner.
 4. The rapid and unimpeded flow of capital, labor, and ideas across national borders.
 9. The day-to-day activities for continued business functioning
 13. The duty of business to contribute to the well-being of society.
 16. Resources above and beyond what are needed to operate an organization.
 18. The process of gathering, recording, organizing, and reporting financial data.
 20. Power to influence or control the opinions or behavior of others.
 21. The basic principles that govern your behavior.

22. The process of coordinating resources in order to accomplish an organization's goals.
 23. The process of obtaining funds and using them to achieve the goals of the business.
 24. A type of producer that provides goods in their natural state.
 25. A type of producer that constructs roads, bridges, buildings, or houses.
Down
 1. The flow of authority within an organization.
 3. Businesses that buy and sell goods to others; retailers and wholesalers
 5. A style of management that is more participative and facilitative than traditional, controlling management.

6. The people who make or provide goods and services.
 7. A strong focus on meeting customer needs and wants.
 8. All the activities a business engages in to interact with its customers.
 10. The basic principles that govern a business's actions.
 11. The measurement of how many workers are supervised by one manager
 12. An established set of rules.
 14. Advisory authority, often without the ability to enforce or take action.
 15. The economic process or activity of producing goods and services.
 17. Manner in which individuals act that determines what they buy and sell.
 19. Formal, direct authority that affects a business's day-to-day operations.