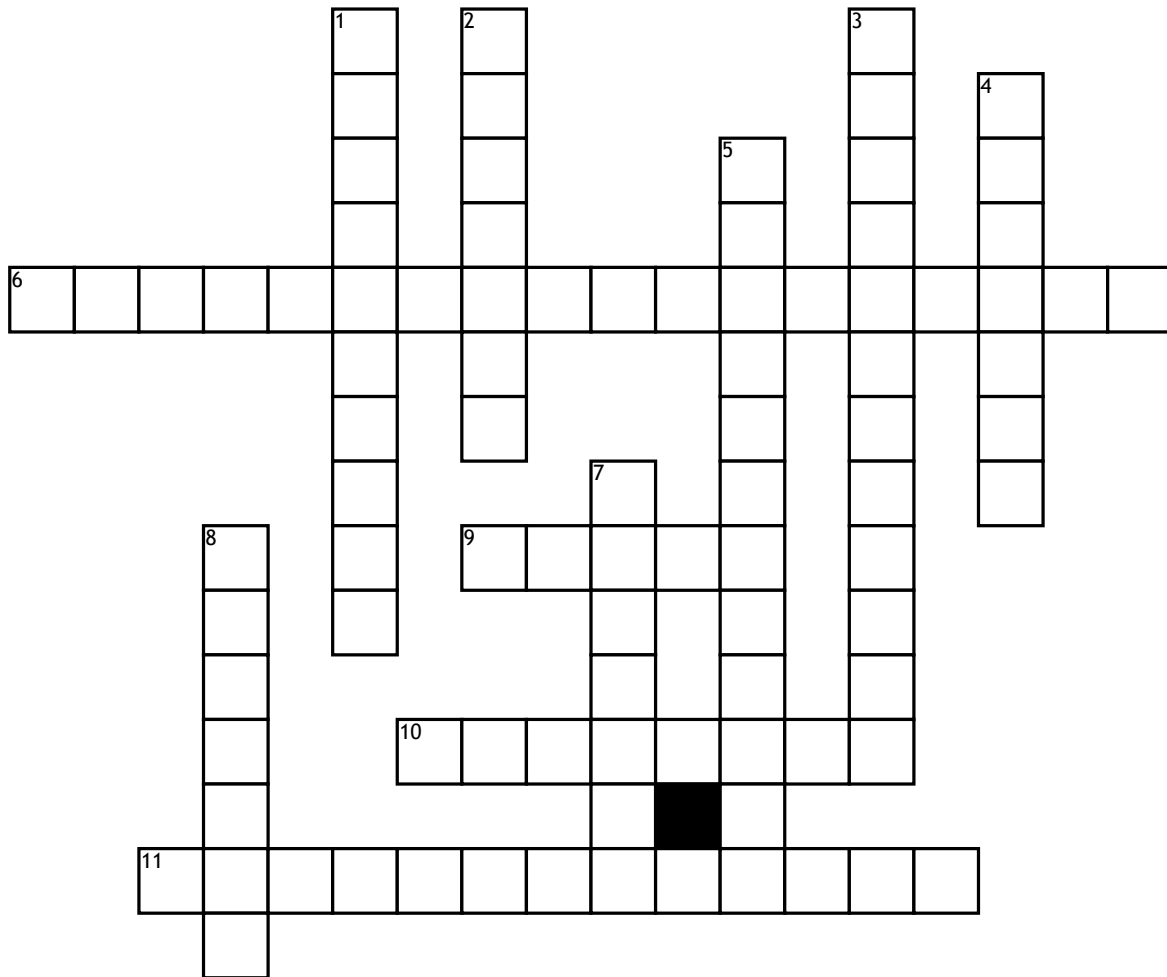


Name: _____

Date: _____

Key Terms - Interpersonal Communication



Across

6. Imposing a personal set of values while caring for a client is a barrier to communication called (2 words)

9. This is the first to be achieved in establishing the helping relationship

10. directs conversation towards topics of importance

11. recognition given to a client for contribution to an interaction

Down

1. attempts to show the clients the importance of his or her own ideas, feelings and interpretations

2. Being able to fully understand the experience of another without loss of self

3. Restating a person's message in your own words

4. It means the conveying of information

5. generalized, oversimplified belief or image concerning a group, an individual, or a behavior

7. Learned and shared beliefs, values and life ways of a particular group that are generally transmitted inter-generationally

8. periods of no verbal communication among participants