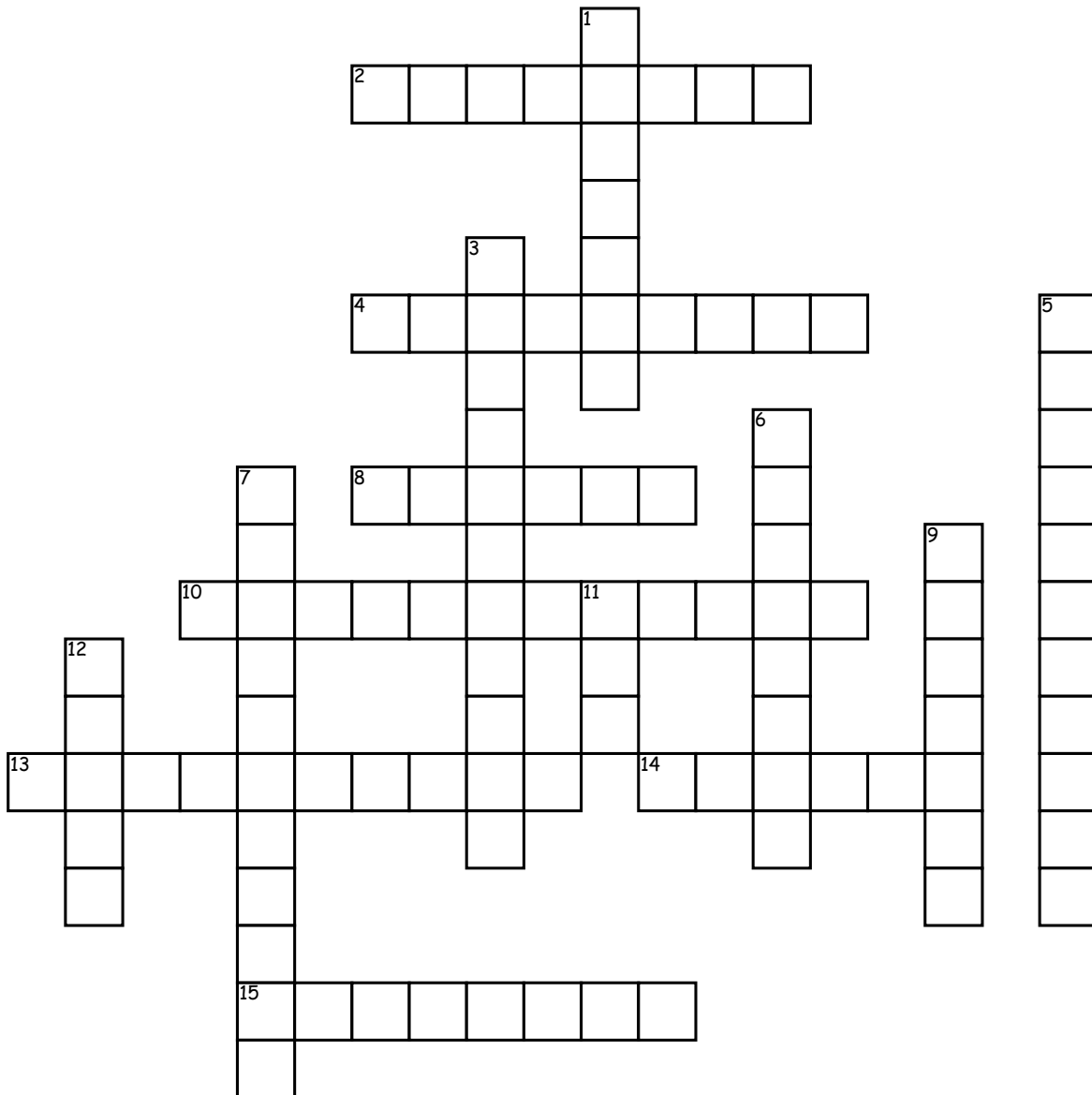


July Week #1 Crossword - DC Maintenance



Across

2. at what EST does the daily ATM limit reset?

4. what number must the account holder be calling in on in order to set PIN on the IVR?

8. system we use to research debit card issues

10. when are debit card orders processed?

13. if an AHs debit card is blocked due to too many PIN attempts what must you clear?

14. debit cards are accepted in the US, Mexico, Carribbean, and _____ .

15. digits of the debit card that can be released

Down

1. how many digits in a debit card number?

3. what level of verification is needed to unblock a debit card?

5. the max number of characters allowed on debit card

6. account holders must be sure to select this type of bank account type in order to process an ATM withdrawal

7. what does POS indicate?

9. account owner whose debit card is mailed out automatically to

11. if account holder is not able to add debit card to Apple Pay eWallet what department do we transfer to?

12. account owner whose debit card is NOT mailed out automatically to