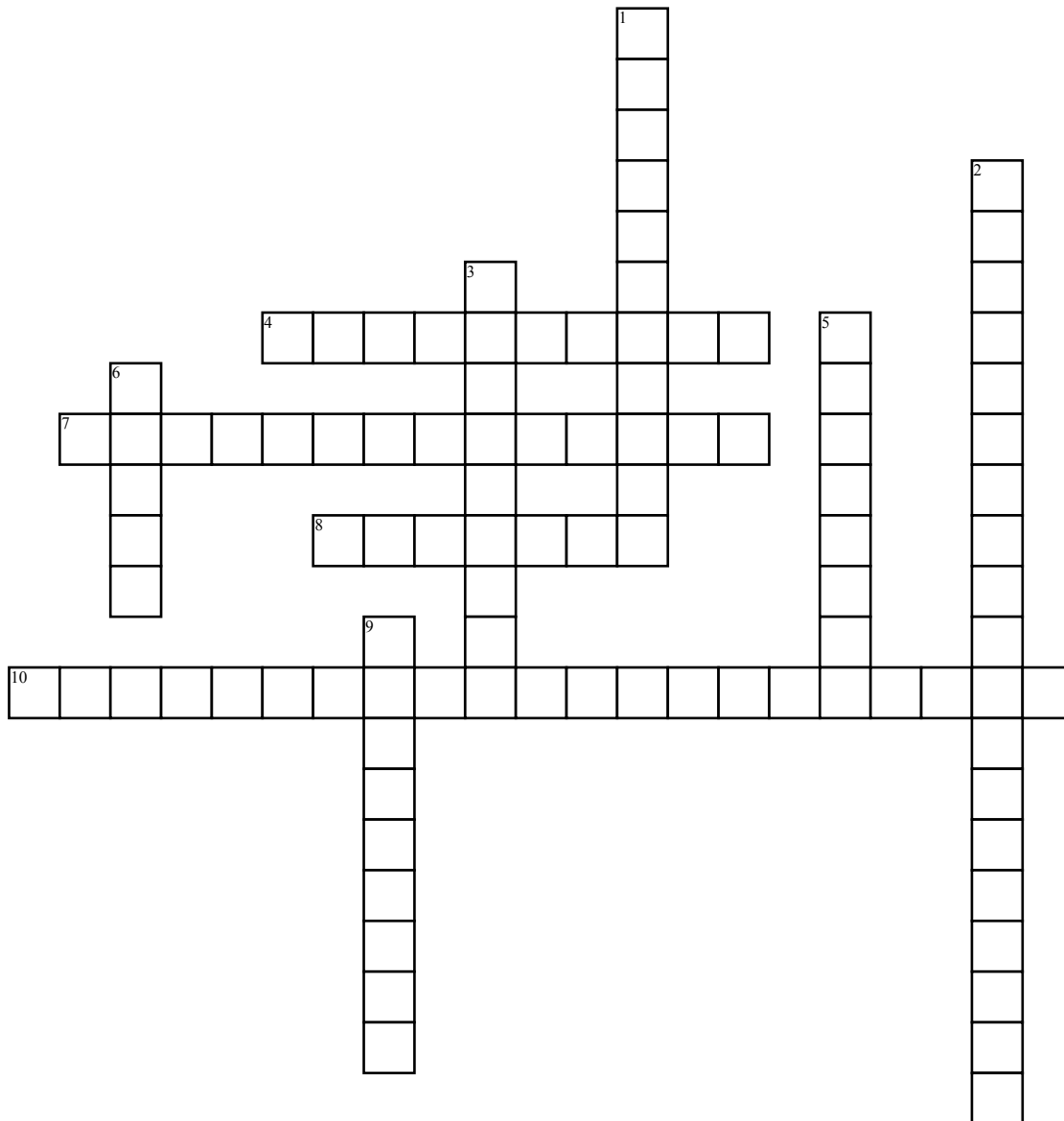


# Interpersonal Skills



**Across**

- 4. the action or process of interacting with others to exchange information and develop professional or social contacts.
- 7. the process or act of performing a speech to a live audience.
- 8. the ability to understand and share the feelings of another.
- 10. the addition of a reward following a desired behavior.

**Down**

- 1. a person's feelings which might be easily offended or hurt; sensibilities.

- 2. the qualities and behaviors we exhibit while interacting with other people.
- 3. the ability or willingness to tolerate something, in particular the existence of opinions or behavior that one does not necessarily agree with.
- 5. the capacity to accept or tolerate delay, trouble, or suffering without getting angry or upset.
- 6. the quality of being amusing or comic, especially as expressed in literature or speech.
- 9. advise or train (someone, especially a younger colleague).