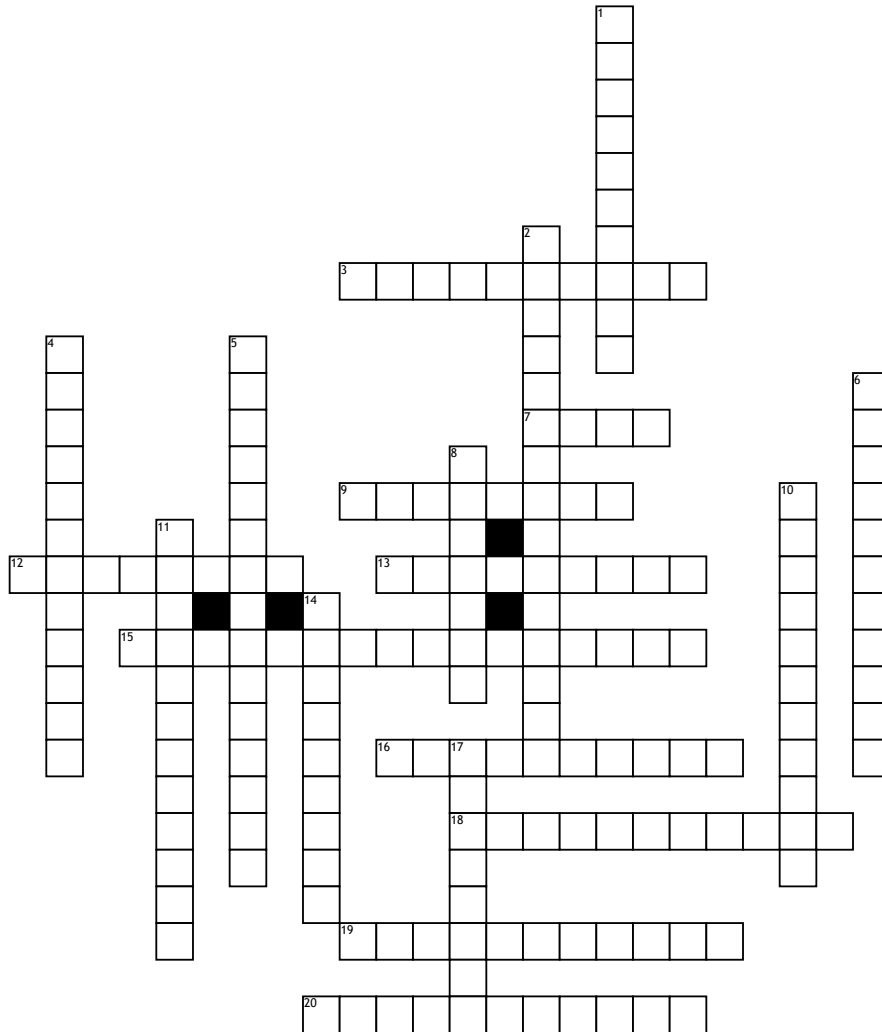


Information Technology Management crossword



Across

- 3. IT and _____ user organizations must possess sufficient computing and network capacity to handle the application workload satisfactorily.
- 7. what is always present and should be a majour part of the IT functional strategy?
- 9. A strategic thrust that gives you an advantage by reaching agreements, forming joint ventures, or making strategic aquisitions.
- 12. Intermediate-range or _____ plans generally cover the current year in detail and the following year in less detail.
- 13. which support system would enable brokerage and investment banking firms to trade stocks and bonds for their own accounts profitably.
- 15. The goal and objectives section of the _____ must clearly state ultimate objectives of the strategy.
- 16. The IT plan describes the critical _____ on available resources throughout the planning horizon.

- 18. A strategy is based on major _____ that are inherent in, or exercise significant influence over, the strategy or technical cababilities, functional support activities, and potential competitive reactions.
- 19. The _____ section of the strategic document states what is known and assumed about relevant significant factors and trends surrounding the firm.
- 20. In this stage of growth, systems profiliate and databases grow rapidly and the notion of systems _____ becomes dominante.

Down

- 1. _____ is used only to exercise authority and guides how individuals and groups coordinate to achieve business objectives
- 2. what is it called when a firm's products or services are distinguished from competitors' products or services.
- 4. The _____ portfolio consists of the complete set of software programs the firm uses to conduct its automated business functions.
- 5. _____ is a managers chief task.

- 6. _____ planning is broad based and considerably detailed because it relates all important activities happening in the very near term.
- 8. The first and most important step in formulating a strategy is to state the organization's _____.
- 10. the process of _____ and understanding opportunities and threats is called "analysis of the environment."
- 11. _____ is a function which, applications like warehouse automation, shipping and receiving have support for.
- 14. the strategy must identify _____ required to carry out the actions.
- 17. in most firms, _____ is a regularly scheduled event, closely related to the firm's fiscal calender.

Word Bank

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|-----------------|--------------|------------------|-------------|-------------------|
| Differentiation | applications | visualizing | functional | strategic outline |
| dependancy | Risk | assumptions | Operational | mission |
| environment | integration | Asset Management | Alliance | Governance |
| resources | Distribution | tactical | planning | Descision |