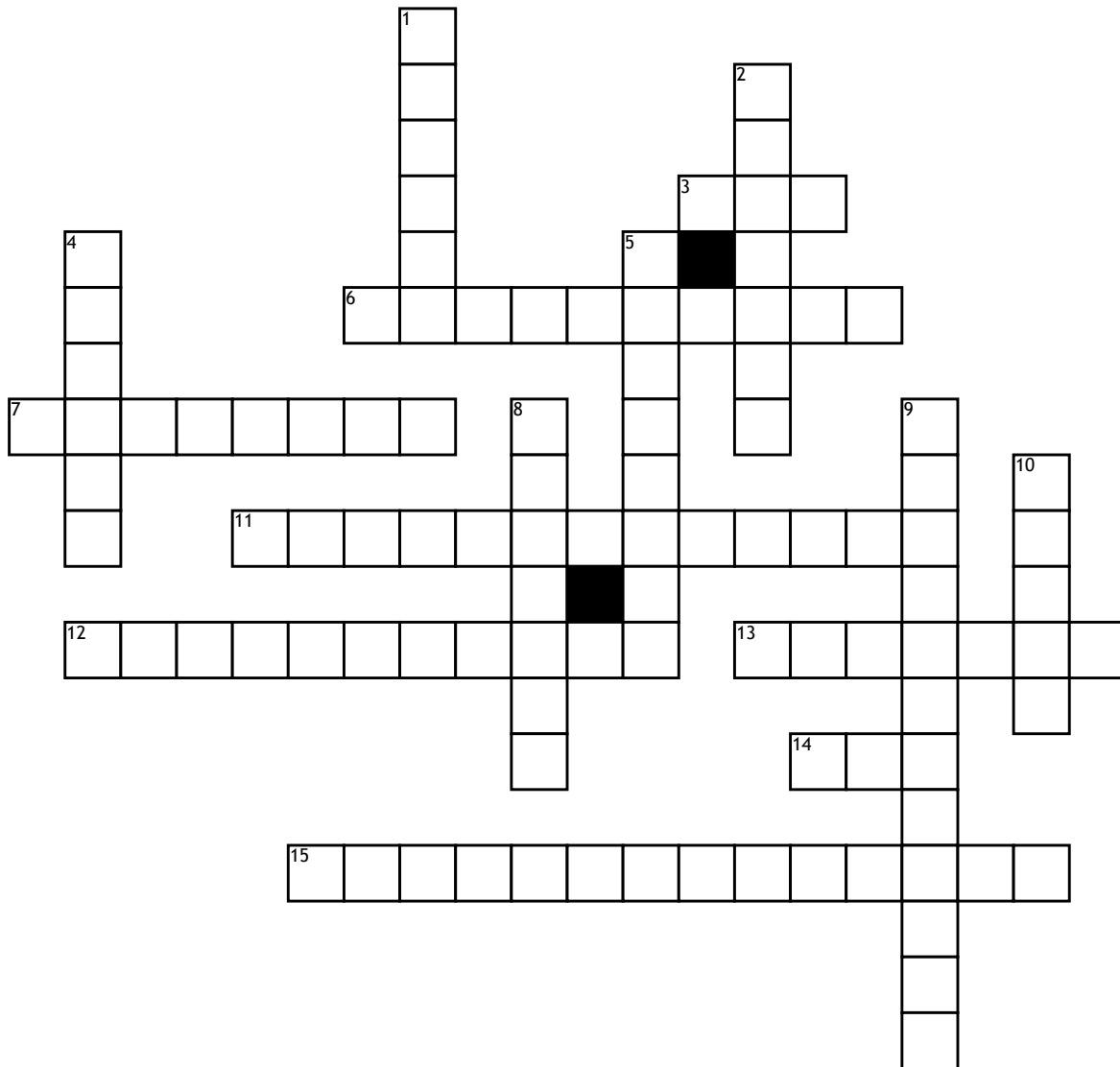


# Independent Living Services



**Across**

**3.** Independent regulator for all health and social care services in England?

**6.** What does the R in SCREW represent?

**7.** You need to keep this regularly updated so that they are an accurate record of the support provided.

**11.** All Care Plans must be - what?

**12.** One of the six principles of safeguarding?

**13.** One of the Optalis values?

**14.** Medication that isn't taken regularly?

**15.** Something we would need to complete to reduce a risk?

**Down**

**1.** What should we ensure our customers have everyday in all aspects of their lives?

**2.** What word does the E in KLOE represent?

**4.** Who do you contact in an emergency outside of office hours?

**5.** If someone is injured at work you would complete what form?

**8.** You should always get this before supporting with medication or personal care?

**9.** In Care and Support it's important to promote - what?

**10.** You should always write in what colour when completing records?