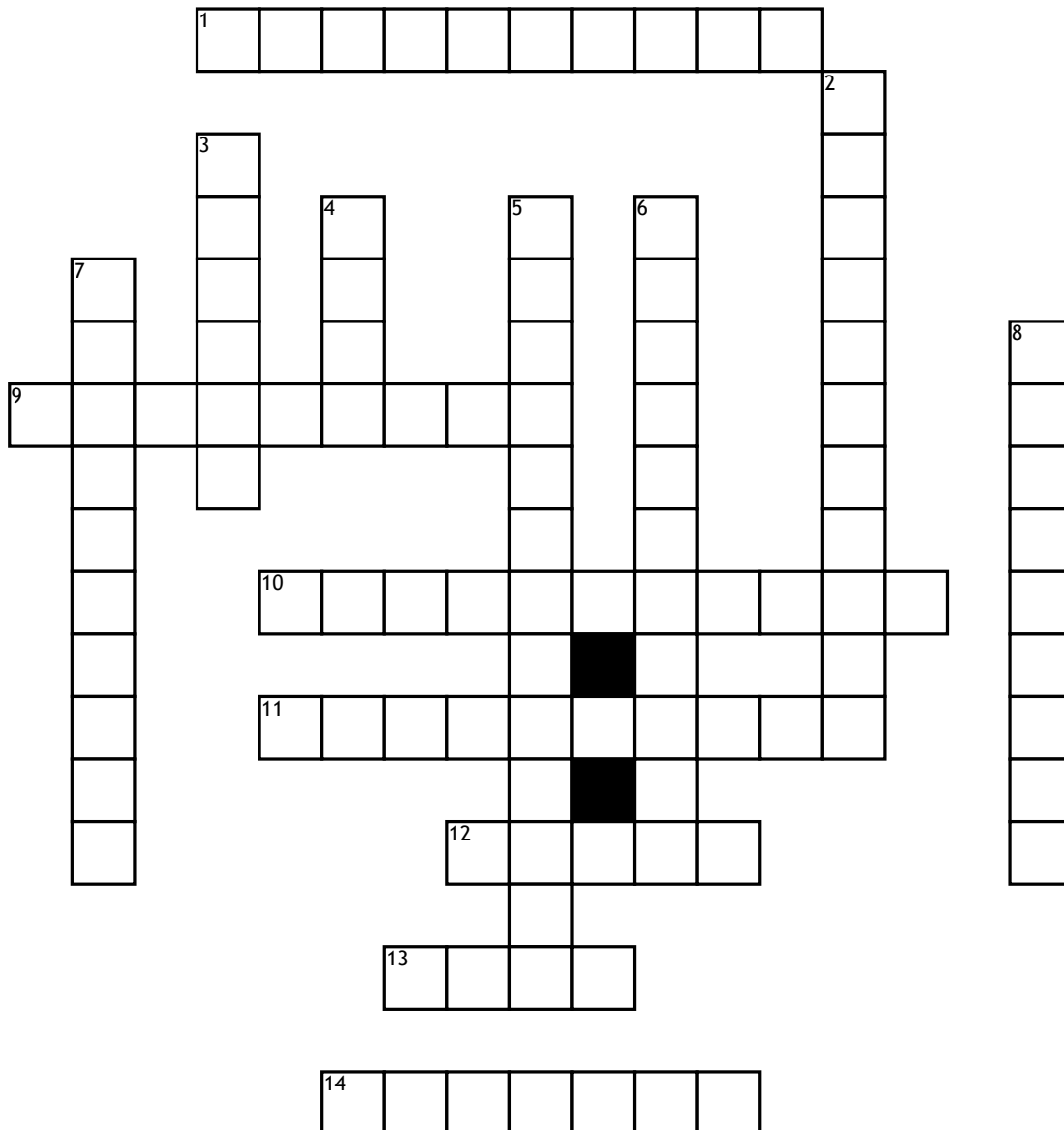


Name: _____

Date: _____

ISO 39001



Across

1. Level of work and dedication given to a management system

9. Specified way to carry out an activity or a process

10. Need or expectation that is stated, generally implied or obligatory

11. Ability to apply knowledge and skills to achieve intended results

12. Loss of human life as a direct result of a road traffic crash

13. Effect of uncertainty

14. Set of interrelated or interacting activities which transforms inputs into outputs

Down

2. Measurable result

3. Intentions and direction of an organization as formally expressed by its top management

4. Surface that vehicles and people use for travel including the adjacent area

5. Extent to which planned activities are realized and planned results achieved

6. process to determine a value

7. Action to eliminate a detected nonconformity

8. Result to be achieved