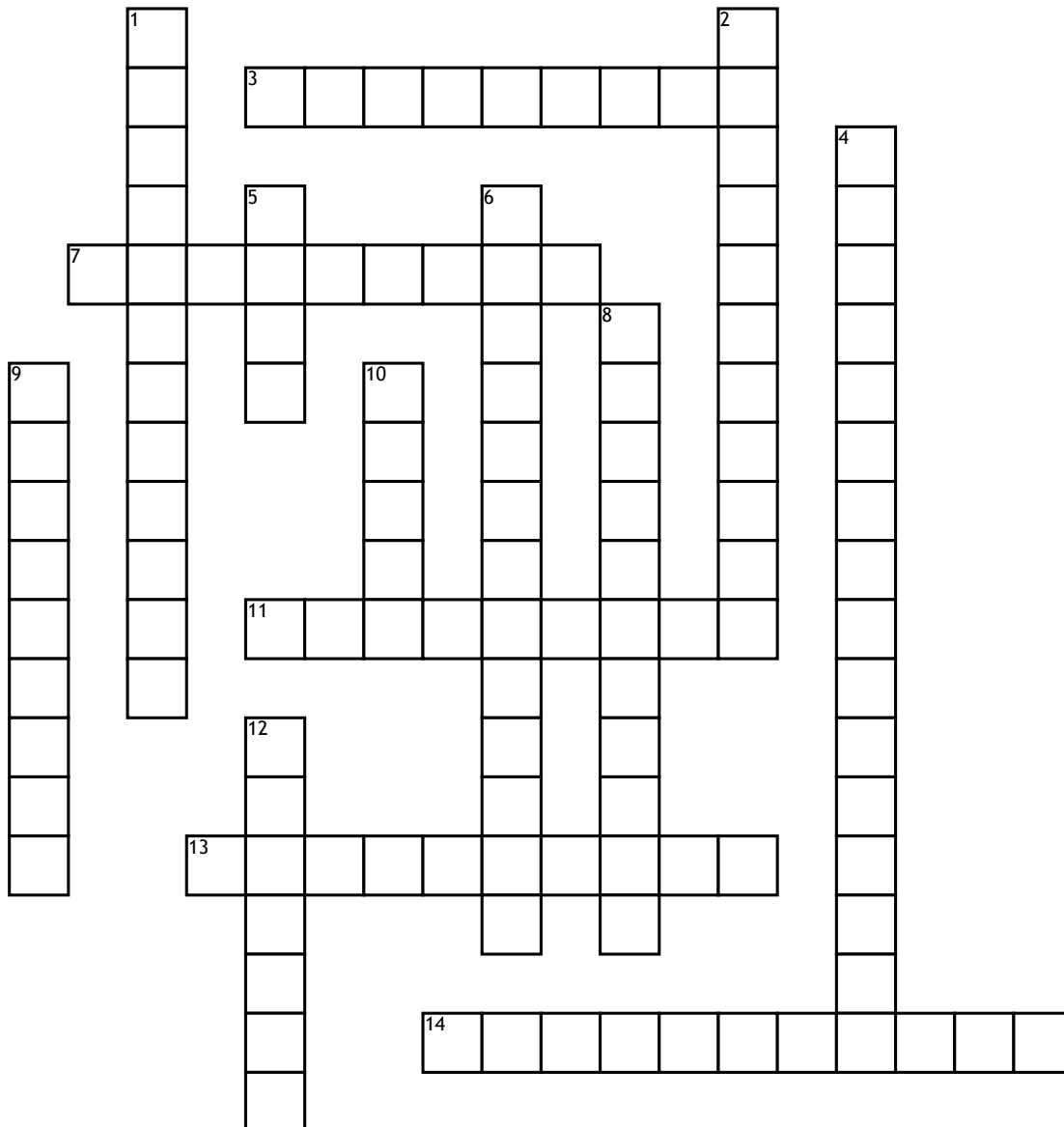


ISO 14001 : 2015



Across

3. Result to be achieved
 7. Measurable representation of the condition or status of operations, management or conditions
 11. Make an arrangement where an external organization performs part of an organization's function or process
 13. Ability to apply knowledge and skills to achieve intended results
 14. Surroundings in which an organization operates, including air, water, land, natural resources, flora, fauna, humans and their interrelationships

Down

1. Person or group of people that has its own functions with responsibilities, authorities and relationships to achieve its objectives
 2. Measurable result
 4. Set of interrelated or interacting elements of an organization to establish policies and objectives and processes to achieve those objectives
 5. Effect of uncertainty
 6. Non-fulfilment of a requirement

8. Need or expectation that is stated, generally implied or obligatory
 9. Consecutive and interlinked stages of a product (or service) system, from raw material acquisition or generation from natural resources to final disposal
 10. Systematic, independent and documented process for obtaining audit evidence and evaluating it objectively to determine the extent to which the audit criteria are fulfilled
 12. Set of interrelated or interacting activities which transforms inputs into outputs